



COMMUNITY STANDARDS DISTRICT – COMPLAINT LOG SECOND QUARTER 2021

~ COMPLAINT SUMMARY ~

Q2-21-03: The R/P called SPR's 800 number on 4/20/21 @ 16:36 hrs. to report an odor coming from the site (IOF). EHS On-Call returned the R/P's call @ 16:51 hrs. and left a message. R/P called back @ 17:00 hrs. and indicated that the odor occurred around 05:30 hrs. on 4/20/21, but she could not describe the smell. EHS On-Call notified SPR Operations @ 16:48 hrs and they immediately conducted a thorough inspection of the VIC2 and TVIC area of the IOF nearest point of the complaint; no odors from operations were detected. Based on the site assessment and SPR's MET Station data, it was determined that the odor was not from SPR operations.

Q2-21-04: The R/P called SPR's 800 number on 5/5/21 @ 18:31 hrs. to report a "strong gas odor". EHS On-Call returned the R/P's call @ 18:35 hrs. R/P stated he was riding his bike in Kenneth Hahn Park (KHP) when he smelled a strong gas odor and thought there may be a gas release. EHS On-Call notified SPR Operations, and they conducted a thorough inspection of the IOF bordering KHP as well as the gas plant. No odors from operations were found. Based on the site assessment, the location of the R/P and SPR's MET Station data, it was determined that the odor was not from SPR operations.

Q2-21-05: The R/P called SPR's 800 number on 5/24/21 @ 17:17 hrs. to report a "gas smell". EHS On-Call returned the R/P's call @ 17:25 hrs. R/P indicated she had smelled gas as she was driving South on La Cienega from Kenneth Hahn Park. EHS On-Call notified SPR Operations and they inspected the entire IOF, no odors were identified. Based on the site assessment and SPR's MET Station data, it was determined that the odor was not from SPR operations.

~ ~ DETAILS ~ ~

Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q2-21-03</u>	4/20/21 @ 16:36	[REDACTED]	[REDACTED]	[REDACTED] Clarmon Place, Culver City	Odor	Delatorre Email - 4/21/21 @ 08:05
<i>Comments/ Sentinel Peak Resources actions:</i>	<ul style="list-style-type: none">● On 4/20/21 @ 16:36 hrs. the R/P called SPR's 24hr 800 number to report an odor coming from the IOF.● SPR's EHS On-Call rep. returned the R/P's call @ 16:51 hrs. and left a message. A second message was left @ 16:52 hrs. R/P called back @ 17:00 hrs. and indicated that the odor occurred at approximately @ 05:30 hrs. on 4/20/21, the R/P could not describe the smell. EHS On-call informed her that SPR's operations staff were in the process of investigating and would call her back with the results of their assessment. EHS on-Call indicated that the call back would most likely be on 4/21/21, the R/P was fine with that.● On 4/20/21 @ 18:25 hrs. SPR field operations reported that they checked the TVIC and VIC2 areas, including Block wells and the college area and found no odors from SPR operations. Operations staff indicated that they would continue to check the area throughout the night and inform the morning operators.● On-site MET Station - Wind speed/direction data was provided from 03:00 hrs. to 07:00 hrs. on 4/20/21. Based on the time of the odor complaint, the wind direction was out of the (E) at 4.5 mph. The average wind direction during this time frame was out of the (SSE) at an average speed of 3.3 mph.					
Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q2-21-04</u>	5/5/21 @ 18:31	[REDACTED]	[REDACTED]	Kenneth Hahn Recreation Center, Los Angeles	Odor	Delatorre Email - 05/6/21 @ 07:29
<i>Comments/ Sentinel Peak Resources actions:</i>	<ul style="list-style-type: none">● On 5/5/21 @ 18:31 hrs., the R/P called SPR's 24hr 800 number to report an odor complaint, described as a "strong gas odor".● SPR EHS On-call rep. contacted the R/P @ 18:35 hrs. The R/P indicated that he was riding his bike in Kenneth Hahn Park from 12:00-13:00 hrs. and that there was a very strong odor of gas and thought there may be a gas release. He also wanted to know if he should call the Fire Department in the future. For odors it was suggested to him that he should contact the SPR 1-800 number, and he could also call the AQMD to report odor complaints as well. The R/P was also informed that there were no other odor complaints reported and that SPR would further investigate with operations and let him know the findings.● EHS On-call rep contacted SPR operations @ 18:43 hrs. SPR Operator indicated that there was no mention of any problems from the day operators and no issues were documented in the shift turnover notes. The operator stated that he would check for odors during his evening rounds. The gas plant operator also indicated that there were no problems experienced during the day and at the time of the call. EHS On-call noted that due to the estimated location of the caller, SPR will assess the LA Bureau of Sanitation lift station for similar odors.● EHS On-call rep contacted the R/P @ 18:50 hrs. to inform him that no issues were identified from operations, however, SPR would continue assessing the area throughout the night.● On-site MET Station - Wind speed/direction data was provided from 10:00 hrs. to 15:00 hrs. on 5/5/21. Based on the time of the odor complaint, the wind direction was out of the (WSW) at 13 mph. The average wind direction during this time frame was out of the (WSW) at an average speed of 11.2 mph.					

**COMMUNITY STANDARDS DISTRICT – COMPLAINT LOG
SECOND QUARTER 2021**

Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q2-21-05</u>	5/24/21 @ 17:17			North La Cienega	Odor	Delatorre Email - 05/25/21 @ 08:02
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none">● On 5/24/21 @ 17:17 hrs., the R/P called SPR's 24hr 800 number to report an odor complaint, described as a "gas smell".● SPR's EHS On-call rep. contacted the R/P @ 17:25 hrs. The R/P indicated that she smelled gas as she was driving south on La Cienega from Kenneth Hahn Park bridge to the Playa bridge to Stocker Rd. EHS On-Call indicated that they would check with SPR operations. The R/P stated that she did not want a return call.● SPR EHS on-call rep contacted SPR operations @ 17:30 hrs., the operator performed an immediate assessment of the south side of the IOF. Operations inspected the entire field; all critical areas, AWT (Automatic Well Tester) settings, and tank settings, and no odors were detected. SPR operations will follow-up with inspections throughout the night.● On-site MET Station - Wind speed/direction data was provided from 15:00 hrs. to 19:00 hrs. on 5/24/21. Based on the time of the odor complaint, the wind direction was out of the (WSW) at 12 mph. The average wind direction during this time frame was out of the (WSW) at an average speed of 12.9 mph.					

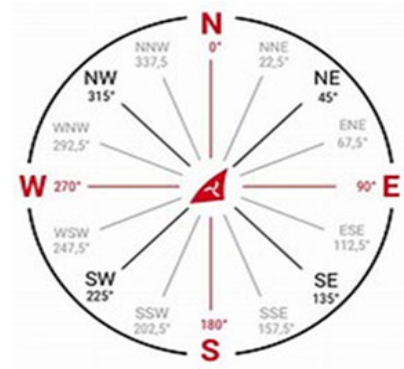
Complaint Reference # Q2-21-03

Data was saved using Vista Data Vision

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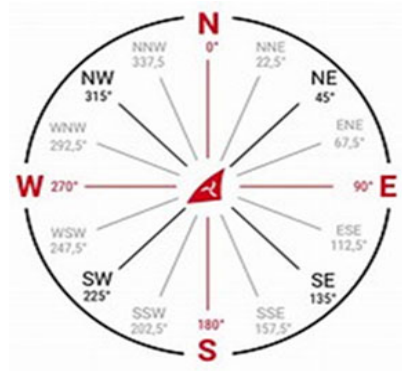
Time Period: 2021-04-20 03:00:00 - 2021-04-20 07:00:00

Time	WS_ Vector [mph]	WD_ Vector [°]	WD [General]
4/20/2021 3:00	1.3	263.0	W
4/20/2021 4:00	1.5	234.0	SW
4/20/2021 5:00	4.0	108.0	ESE
4/20/2021 6:00	4.9	97.5	E
4/20/2021 7:00	4.8	88.2	E
AVERAGE	3.3	158.1	SSE



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	WS_	WD_	WD
Time	Vector [mph]	Vector [°]	[General]
5/5/2021 10:00	7.1	258.3	W
5/5/2021 11:00	9.0	253.5	WSW
5/5/2021 12:00	12.2	252.7	WSW
5/5/2021 13:00	13.4	253.5	WSW
5/5/2021 14:00	13.7	253.6	WSW
5/5/2021 15:00	12.0	248.2	WSW
AVERAGE	11.2	253.3	WSW



Complaint Reference # Q2-21-05

Data was saved using Vista Data Vision

Saved: 2021-05-25 14:01:54

Time Period: 2021-05-24 15:00:00 - 2021-05-24 19:00:00

Time	WS_ Vector [mph]	WD_ Vector [°]	WD [General]
5/24/2021 15:00	16.2	253.5	WSW
5/24/2021 16:00	15.3	251.8	WSW
5/24/2021 17:00	13.5	247.8	WSW
5/24/2021 18:00	10.6	240.7	WSW
5/24/2021 19:00	9.1	233.8	SW
AVERAGE	12.9	245.5	WSW

