

COMMUNITY STANDARDS DISTRICT – COMPLAINT LOG
FIRST QUARTER 2015

REF #	DATE & TIME	NAME (LAST, FIRST)	PH#	COMPLAINT TYPE	LOCATION	COMPLAINT	FM O&G ACTION	CALLER RESPONSE	RESPONSE TIME	CSD REPORTING (EMAIL)	DATE & TIME REPORTED	COMMENTS
0115	03/16/15 1113	██████ ██████	██████████████ ██████████████	Dust	Windsor Hills	FM O&G’s ombudsperson received an email from a resident complaining about the accumulation of “silica dust” used for fracing in spots in my backyard. The email indicated the home is located on ██████████ however no exact address was provided in the initial email. The area of the field we presume closest to the resident has not been active with re-work or completions of any wells since last year. (lp)	Through an investigation of the field, one maintenance rig has been identified performing routine maintenance work in various locations in the area of the field bounded by Stocker to the north, Slauson to the south, La Brea to the east and La Cienega to the west.	No Response Received	03/18/15 1352 (via email)	DRP: (tstapleton) AQMD: (mhernandez) Public Health: (emasis)	03/16/15 1408 03/16/15 1408 03/16/15 1408	It should be noted, as part of our daily operations, water trucks are utilized for dust mitigation between rain events, the last of which occurred 3/3/15 (.66 inches).
0215	03/17/15 0559	LACDRP	213.974.6453	Landscaping	Ladera Crest	FM O&G received an email from LA County DRP regarding a Ladera Crest resident complaining about trees needing replacement in Phase 2 of the Landscaping Plan (Ladera Crest meadow). The complainant indicated the trees are located towards the east end of the meadow near La Cienega. (lp)	FM O&G’s ombudsperson immediately contacted operations who confirmed a number of trees fell since the last weekly landscape inspection. As part of the Landscape Maintenance Contract, the trees are systematically inspected and will be replaced as necessary.	N/A	N/A	DRP: (tstapleton)	03/17/15 1531	Four (4) trees were affected at the Ladera Crest meadow

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0315	03/20/15 0233	██████ ██████	██████████	Noise	View Park ██████████ ██████	FM O&G’s ombudsperson received an email from a View Park Resident regarding a “dull hum outside my house that appears to shift gears periodically, almost like an idling truck”. (lp)	Upon arriving at the office FM O&G’s ombudsperson began an investigation immediately. Operations personnel reported there were no activities at the oil field early this morning that could have contributed to the noise described. They confirmed that there were no operational issues at any of our facilities and no drilling operations are currently taking place in the oil field and we have not drilled since last June.	No Response Received	03/23/15 0707 (via email)	DRP: (tstapleton) Public Health: (emasis)	03/20/15 0930 03/20/15 0930	The closest the complainant could be to the field is about ½ mile east. The meteorological station data shows the wind direction at the time of the complaint blowing from the east towards the field.

Redacted on April 8, 2015
Department of Regional Planning
Timothy Stapleton