

REDACTED - PUBLIC RELEASE



COMMUNITY STANDARD DISTRICT COMPLAINT LOG

Fourth Quarter 2011

REFERENCE NUMBER	DATE/ TIME	NAME (LAST, FIRST)	PHONE NUMBER	TYPE OF COMPLAINT	PXP ACTION	CALLER RESPONSE	CSD REPORTING	DATE/ TIME REPORTED	COMMENTS
1135	10/02/11 1248 ^{am}	ANONYMOUS	N/A	Noise PXP Office	A resident left a voicemail on PXP's Ombuds- person's office phone. The call- er stated there was loud noise (audio) coming		email: Public Health (clandowski) email: DRP (lfreeman)	10/03/11 1002 10/03/11 1002	PXP concluded the noise was not coming from the oil field.
					from the oil field. No call was made to the 800 number nor a call back number left. The caller num- ber was label-				
					ed "private". During the inves- tigation, the roving security guard noted in their log at 2100 hours loud music was com- ing from a veh- icle parked A-				
					Cross the street at the baseball field.				


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1136	10/11/11 0935	AQMO Inspector	800 288.7664	Odor West L.A. College	AQMO notified PXP of an odor complaint recei- ved to AQMO's 800 number on 10/6/11 at 1200hrs The complaint was from the		emailed: AQMO (mherandez) emailed: DRP (rkambara)	10/11/11 1013 10/11/11 1013	
					area near West L.A. College. PXP's investigation showed no oper- ational issues in the field and Metstation indica- ted the wind direction at the				
					time of the complaint was coming from the southwest to- ward the field. (pg)				
1137	10/14/11 1519			Noise Windsor Hills	PXP's ombuds- person received a voice mail dir- ectly to the office phone re- garding noise	Ombudsper- son called the complai- ntant and informed them the pipeyard	emailed: Public Health (Cladonaski) emailed: DRP (rkambara)	10/14/11 1541 10/14/11 1541	

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					from a resident who complained of clanging coming from the field. PXP verified activity was taking place in the pipe yard.	was being relocated and the clanking would be minimized. caller thanked PXP			
					The workers were advised to minimize the noise during the relocation process of the pipe yard (p)	for the follow-up information			
1138	10/20/11 1738		N/A	property Damage Windsor Hills School.	Ombuds person received an email regarding a "significant sink hole" on the playground at the school. The email indicated the sink hole had recently developed and the area was		emailed: DORR (AKhan) emailed: Public Works (Sburger) emailed: DORR (Kambara)	10/21/11 1526 10/21/11 1526 10/21/11 1526	The email. Stated they were referred to PXP by the County Supervisor's office.
					fenced while the school awaits repairs. PXP had not been contacted by the school				

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					on the District. PXP called and left messages for both the Principal and Vice-Principal both of whom				
					were unavail- able at the time. (lp)				
1139	11/01/11 1445	AGMO Inspector	800 288.7664	Odor Stocker and LaCienega	AGMO notified PXP of an odor complaint at the intersection of Stocker and La Cienega. There were no opera- tional issues on the field. Air monitors had		emailed: DRD (rkambara) emailed: AGMO (mhernandez)	11/02/11 1642 11/02/11 1642	
					indications, the drilling rig was not drilling at the time and the wind direc- tion was blow- ing from the Nor-				

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					the east at the time of the complaint.				
					(pg)				
1140	10/20/11 1323			Property Damage Baldwin Hills	PXP's 800 number received a call of inquiry re- garding "if drill- ing caused noise" and mentioned "seeing cracks".	At [redacted] re-	emailed: Public Works (S. Berger)	11/11/11	1523
						quest a follow-up call was placed on 10/21 and a voice -	emailed: DOGGR (Akhan)	11/11/11	1523
							emailed: ORP (Kambura)	11/11/11	1523
					PXP's on-call re- turned the call where the call- er inquired if "drilling caused noise" and re- quested addi- tional informa- tion about oper- ations at the	message was left. 10/26 [redacted] and PXP's Ombuds- person spoke, [redacted] in- dicated she would call			
					field.	PXP back to schedule a meeting. ON 11/8/11 Ombuds- person re-			
					(1p)				

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						Received a call from [REDACTED] and a meeting was scheduled for 11/11/11.			
1141	11/23/11 0835	AQMG Inspector	800 288.7664	Odor West LA College	AQMG Notified PXP of an odor complaint received to their 800 number on 11/18 at 2330 hours. The inspector indicated the com-		emailed: AQMG (mherandez)	11/23/11 0912	
					plaint came from an area near West L.A. College. The field was operating without any issues, Air monitors had no detections and the		emailed: ORP (rkambara)	11/23/11 0912	
					wind data indicated the wind was blowing from the Southeast at the time of the complaint. (pg)				

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1142	11/27/11 2230	[REDACTED]	[REDACTED]	Odor Ladera Crest	PXP's 800 number received a call regarding an odor complaint of burning rubber near Slawson and Shenandoah.	called [REDACTED] and report- ed the find- ing of the investiga- tion.	emailed: A&MO (mherandez)	11/28/11 1631	Presently a well was in the process of being aban- doned, the rig and site were secured and idle
							emailed: ORP (rkambara)	11/28/11 1631	Since 11/23. While cond- ucting an investigation on 11/28 at 1245 A&MO received a call regarding an odor from Ladera Crest. The A&MO Inspector did not detect any odors.
					The caller also indicated odors were present on Chariton above La Cienega. A through investi- gation of the field was con- ducted and no odors were identified, no monitors detect- ed any occur- ances.				
1143	11/28/11 2242	LA County Fire Dept.	Station 58	Odor Ladera Heights	(Sg) PXP received a call from the Captain at Fire Station 58 regar- ding an odor complaint.				

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					So Cal Gas was also contacted regarding the odor. The source of the odor could not be located. Upon investigation the field was operating normally and monitors had no detections.		email: AAmo (mherandez)	11/25/11 1635	AAmo investigated the complaints and were unable to detect any odors. A dead
							email: DAP (rkambara)	11/29/11 1635	Skunk was found along La Cienega north of Stocker.
					(Sj)				
1144	12/06/11 1324	[REDACTED]	[REDACTED]	odor	PXP's 800 number received a call from [REDACTED] regarding a gas smell. Upon investigation the field was operating normally and monitors detected no odors.	A follow up call was made to report the findings of PXP's investigation, PXP representative was thanked for the follow up.	email: AAmo (mherandez) email: DAP (rkambara)	12/06/11 1640 12/06/11 1640	So Cal Gas was bleeding down a gas line at the time of the odor complaint.
					(Pj)				

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1145	12/25/11 0256	ANONYMOUS	N/A	NOISE DXP OFFICE	PXP's 800 number received an anonymous call for a lady who stated there's a constant motor running on Fairfax near Slawson.		emailed: Public Health (Clandowski)	12/27/11 0909	
					No name or number was given at the time of the call. PXP operator investigated and observed a semi-truck park-		emailed: DRP (Kambara)	12/27/11 0909	
					ed on Fairfax on the west side of the street with the motor run- ning across from PXP's gate. (PJ)				