

**COMMUNITY STANDARDS DISTRICT – COMPLAINT LOG
FOURTH QUARTER 2013**

+`REF #	DATE & TIME	NAME (LAST, FIRST)	PH#	COMPLAINT TYPE	LOCATION	COMPLAINT	FM O&G ACTION	CALLER RESPONSE	RESPONSE TIME	CSD REPORTING (EMAIL)	DATE & TIME REPORTED	COMMENTS
2813	10/04/13 2300	AQMD Inspector	800 288.7664	Odor	Unknown	An AQMD inspector arrived at the field to investigate an odor complaint. No odors were detected at the time of the investigation. (lp)	Although the location of the complaint is unknown, an investigation of the field was conducted. There were no alarms from the air monitoring equipment at the gas plant and the drilling rig was shut down and in the process of moving to a new location.	N/A	N/A	AQMD: (mhernandez) DRP: (tstapleton)	10/07/13 1611 10/07/13 1611	
2913	10/18/13 0800	AQMD Inspector	800 288.7664	Odor	Unknown	This morning an AQMD inspector notified FM O&G that yesterday morning (10/17) at 11:00 a.m., AQMD's 800 number received an odor complaint from Baldwin Hills. The inspector investigated the perimeter of the field and surrounding streets. The inspector indicated they were unable to detect any odors at the time of the investigation. (pg)	Although the location of the complaint is unknown, an investigation of the field was conducted. There were no alarms from the air monitoring equipment at the gas plant and the drilling rig was shut down and in the process of moving to a new location.	N/A	N/A	AQMD: (mhernandez) DRP: (tstapleton)	10/18/13 0934 10/18/13 0934	
3013	10/21/13 1818	[REDACTED]	[REDACTED]	Noise	Windsor Hills	Last evening at 1818, Freeport-McMoRan Oil & Gas' ombudsperson received and email from a Windsor Hills resident complaining about pipes banging from the 5 rigs operating in the area. (lp)	An field investigation identified 3 not 5 rework/maintenance rigs plus the drilling rig in the Stocker lease area. The "CSD required" drilling rig noise monitor recorded no exceedances over the 24 hour period covering the time of the complaint. The noise monitor records any noise in the area (including the other 3 rigs).	The complainant expressed annoyance with the constant repetitive banging of pipes "all day long".	A follow-up call was placed to the complainant the following morning and an email response followed (10/23).	Public Health: (clandowski) DRP: (tstapleton)	10/22/13 1202 10/22/13 1202	All rework/ maintenance work is conducted during daylight hours only.

*Redacted by Timothy Stapleton
1-6-2014*

3113	11/13/13 1830	[REDACTED]	[REDACTED]	Odor	Culver City	FM O&G's 800 number received a call regarding a chemical smell from a resident of Tara Hills. The complainant stated they had experienced the same chemical odor the evening before at approximately 1730 (pg)	FM O&G's operator immediately began an investigation of the field, no issues were identified and there were no alarms from the air monitoring equipment at the gas plant and the drilling rig was shut down and in the process of moving to a new location. FM O&G's operator did report sewer odors from the two sanitation department vents.	FM O&G's on-call personnel reported the outcome of the investigation to the complainant at 1935. Resident was very appreciative of the callback and response.	1840	AQMD: (mhernandez) DRP: (tstapleton)	11/14/13 1337 11/14/13 1337	
3213	11/14/13 2300	AQMD Inspector	800 288.7664	Odor	Leimert Park	AQMD's 800 number received an odor complaint from a resident in Leimert Park (approximately 1.5 miles east of the field). The AQMD inspector notified FM O&G of the odor complaint after their investigation. The inspector indicated they were unable to detect any odors at the time of the investigation. (pg)	An investigation of the field was conducted. There were no alarms from the air monitoring equipment at the gas plant and the drilling rig was shut down and in the process of moving to a new location.	N/A	N/A	AQMD: (mhernandez) DRP: (tstapleton)	11/15/13 1336 11/15/13 1336	
3313	11/18/13 1001	[REDACTED]	[REDACTED]	Property Damage	View Park	This morning at 1001 FM O&G's 800 number received a call from a View Park resident regarding cracks in their home and driveway. (lp)	FM O&G's ombudsperson returned the call, where the complainant stated the damage to the home located approximately ½ mile east of the oil field had progressed. The homeowner initially made contact in July 2012 regarding the damage. A Ground Movement Property Damage Report regarding this location was submitted earlier this year. The caller also acknowledged receipt of the 2013 Ground Movement Property Damage Report.	N/A	1012	Public Works: (sburger) DOGGR: (kcarlson) DRP: (tstapleton)	11/18/13 1349 11/18/13 1349 11/18/13 1349	FM O&G's ombudsperson scheduled a meeting at the residence for Thursday (11/21).

3413	11/21/13 1444	[REDACTED]	[REDACTED]	Property Damage	Windsor Hills	FM O&G's ombudsperson received a voice message on the office phone from a Windsor Hills resident regarding cracks in their home and foundation. (lp)	FM O&G's ombudsperson returned the call the following morning where the complainant stated the damage to the home had progressed. The homeowner initially made contact in July 2011 regarding the damage. Although the property owner denied access to the residence for further investigation in 2012, a Ground Movement Property Damage Report regarding this location was submitted (2012)	N/A	0917 (11/22)	Public Works: (sburger) DOGGR: (kcarlson) DRP: (tstapleton)	11/22/13 1148 11/22/13 1148 11/22/13 1148	FM O&G's ombudsperson scheduled a meeting at the residence for Monday (11/25).
3513	12/12/13 2101	[REDACTED]	[REDACTED]	Odor	Kenneth Hahn Community Center	FM O&G's 800 number received a call from a complainant at Kenneth Hahn Community Center regarding a "tar like" odor. (lp)	FM O&G's ombudsperson contacted FM O&G operators who immediately began an inspection of the field. FM O&G operators reported back at 2139 that through an investigation of the field, no issues were identified and there were no alarms from the air monitoring equipment at the gas plant. The only odor detected by the operator at the time of the investigation was the odor of a skunk.	The complainant requested a return call after 0900.	1025 (12/13)	AQMD: (mhernandez) DRP: (tstapleton)	12/13/13 1048 12/13/13 1048	As of Monday, December 2nd the drilling rig has moved off of the field and drilling has concluded for the year.
3613	12/29/13 0742	[REDACTED]	[REDACTED]	Noise/ Vibration	Baldwin Hills	FM O&G's 800 number received a call from a Baldwin Hills resident, located east of La Cienega and north of Kenneth Hahn Park, regarding "heavy pounding under their house". (pg)	FM O&G operators immediately began an inspection of the field and reported back that the field was operating normally and no issues were identified.	The complainant requested a callback after 1700 on December 29th.	At 1710 FM O&Gs' personnel left a voice message with the results of the investigation and requested a return call.	Public Health: (clandowski) DRP: (tstapleton)	12/30/13 0832 12/30/13 0832	The complainant did not return the call.