

REDACTED-
FOR PUBLIC RELEASE

COMMUNITY STANDARDS DISTRICT
COMPLAINT LOG

First Quarter 2012

REFERENCE NUMBER	DATE/ TIME	NAME (LAST, FIRST)	PHONE NUMBER	TYPE OF COMPLAINT	PXP ACTION	CALLER RESPONSE	CSD REPORTING	DATE/ TIME REPORTED	COMMENTS
0112	01/09/12 0908	[REDACTED]	[REDACTED]	Property Damage Windsor Hills	PXD's Ombudsper-son was copied on an email from a resident of Windsor Hills regarding prop-erty damage (9:08 am). The		emailed: 0066R Ali.Khan emailed: 03b.warks Shorger emailed: 002P R.Kambuca	01/09/12 1215	The caller indicated they would contact PXD's Ombudsper-son next week to schedule a follow-up meeting. The direct office num-ber and PXD's 800 number were provid-ed to the
					Ombudsper-son spoke to the resident at 9:17 am where the complainant stated they've noticed cracks in the founda-tion and the walls of their home. Also mentioned vibrations in the walls could be felt in the middle of the night during the week prior.				Caller.
					PXD explained PXD explained the drilling in the area across from Windsor Hills concluded				

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					On 01/03/12 and maintenance workers cigs worked Mon-Fri. during daylight hours. (b)				
0212	01/25/12 0809	[REDACTED]	[REDACTED]	Odor Ladera Crest	PXR's Onbuds person received a call on their cell phone regarding a oily smell at [REDACTED]. The resident also stated they con-	[REDACTED] Appreciated the res-ponse and the off-ice of the investigation was reported	Emailed: Adam O (on her number) Emailed: ORP (KamDare)	01/25/12 1548 01/25/12 1548	Adam arrived at the field at 1:30pm to follow up on the complaint.
					tracted Adam. Operations was notified and immediately began an investigation. PXR's Onbuds person went to the resident and did not detect any odors at the time of the visit. Through an investigation of the field, no issues were identified and no actions	Back to the caller at 2pm.			

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					from the air monitoring equipment at the gas plant near the drilling rig. The meteorological station indicated wind direction from the northeast.				
					(R)				
0312	01/27/12 0848	[REDACTED]	[REDACTED]	Odor Windsor Hills	PXP's ombuds person received a call directly to her office phone regarding a complaint of a strong odor oily smell. Operations was contacted & began an investigation. PXP's ombuds person investigated the area directly to the east of the main office and	PXP ombuds person called (Mrs. [REDACTED]) to report the oil- come of the investigation to [REDACTED] by leaving a voice message the same afternoon.	emailed: AQMD (Mrs. [REDACTED]) emailed: ORR (R. [REDACTED])	01/27/2012 1413	At 11:55am on AQMD inspector arrived at the field to investigate the complaint after visiting the resident.

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					No odors were present at the time. Also the neighborhood where the call originated was visited and no odors were detected at the time. Gas leaks, fumes of the field showed no issues, no alarms from air monitors. Wind direction at the time was from the northeast.				
					(19)				
0413	01/30/12 2050	AGARD Inspector	800	Odor Stocker and La Creasy	AGARD contacted PXP regarding an odor complaint received to their 800 number at 1000, May La		Emailed: AGARD (with enclosure) emailed: DND (enclosure)	01/31/2012 02/12	The AGARD Inspector mentioned the home owner stated the Exhaust

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					Field and detected no odors. Drilling was shut down for the evening.				Odors were coming from the oil field.
					Cienega the inspector noticed exhaust odors from vehicles. While on his way to the resident, the inspector investigated the				
					(b9)				
0512	02/06/12 1705	[REDACTED]	[REDACTED]	Odor Ladera Crest	PXD's Onbuds person received an email from a resident complaining of a chemical smell on Sheppardah Street. The resident stated a strong odor like weed killer had been around for the past week. The landscape contractor was contacted and reported these	An email was sent to the resident on 2/7 at 5:42 in response to their email.	emailed: Agard (mherandez)	02/07/12 1547	It should be noted that on 01/16/2012 PXD distributed letters to all abutting properties outlining the landscaping project and PXD's 800 number was also provided

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0612	02/09/12 0934	[REDACTED]	[REDACTED]	Camera	PXP received a call to the 800 number regarding the low altitude blimp photo documenting Phase 2 of the landscaping project.	PXP's Ombuds person spoke with the resident at 0932 and advised them of the activity and asked if they would like a 24hr. notice prior to additional photos being taken. The resident was agree- clative of the future notice.	PXP's Ombuds emailed: OAP (Kamran)	02/09/2012 1753	
					of Road up pro was used on Friday (2/3)				

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0712	2/14/12 1702	[REDACTED]	[REDACTED]	Odor Kenneth Hahn Pacifi-	PXP received an email from [REDACTED] regarding a gas smell. PXP operators immediately began an investigation. At 1708 [REDACTED] advised PXP's 800 number regarding the email...	1804 [REDACTED] was notified of the out- come of the investigation.	emailed: Adam (mherandez) emailed: Dan (tkamranch)	2/15/2012 1031 2/15/2012 1031	
					The results of the investigation determined that there were no operational issues in the field and no odors from the gas plant or drilling rig or monitors.				

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6812	2/23/12 1335	Culver City Fire	[REDACTED]	Odor gas and sewer	PXP operators immediately began investigation of the field. There were no operational issues, no alarms from the gas plant or drilling rig air monitors.	At 1411 Culver City Fire notified PXP that the source was believed to be originated from the	emailed: Adam (mckenzie) emailed: ORR (Kambara)	2/23/12 1431	
0912	02/23/12 1341	[REDACTED]	[REDACTED]	Odor LaBrea and Stocker	PXP received a call to the 800 number regarding a strong oil smell. PXP operators immediately began investigation of the field. There were no operational issues, no alarms from the drilling rig or gas plant air monitors. (18)	PXP Staff left a voice message at 1400 regarding the ongoing investigation	emailed: Adam (mckenzie) emailed: ORR (Kambara)	2/23/12 1431	

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1012	02/23/12 1344	[REDACTED]	[REDACTED]	odor Ludera Crest	PXD's Ombudsper- son received a call to the office regard- ing a strong oil smell. PXD operators were in the process of investigating based on calls already received. There were no operational issues, no alarms from the drilling rig or gas plant air monitors.	PXD's Ombud- sperson [REDACTED] during the initial call and report- ed the of- fice of the investigat- ion at 1427.	emailed: Adam (mherandez)	2/23/12 1431	
1112	2/23/12 1424	[REDACTED]	[REDACTED]	odor Ludera Crest	(p) PXD's Ombudsper- son received a call regarding a strong gas and coffee smell. PXD	PXD's ombud- sperson re- ceived the call at 1443 and advised the caller	emailed: Adam (mherandez) emailed: DOR (Kambara)		

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					Operators had determined the source of the odors were not PXS Based on the outcome of	Of the circumstances and the outcome of PXS field investigation. The caller			
					The investigations of prior calls received between 1835-1944. The field was operating with no issues and no odors from the gas plant or drilling rig air monitors	Thanked the Ombuds person for the information.			
					(ip)				
1212	2/24/12 1125	Adamo Inspector		Odor Windsor Hills	Ado Adamo Inspector arrived at the field to investigate an odor complaint received to		emailed: ORP (Ckambare)	2/24/12 1423	
							emailed: Adamo (mhermader)	2/24/12 1423	

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					there 800 woman. An investigation of the field determined the field was operating under normal conditions. No returns from the gas plant or drilling airmanitors.				
					(pg)				
1312	03.26.12 1550			Property Damage Lament Park	PXP's Ombudsman received a voice message directly to the office phone to schedule a meeting on 3/27 for property damage at	was representative of the re. of the re. call and the upcoming meeting.	emailed: Public Works (S. Boyer) emailed: 0066R (A. Khan) emailed: 0020 (A. Khan)	03/27/12 03/27/12 03/27/12	8:21 am 8:21 am 8:21 am
					PXP's Ombudsman returned the call at 1700 hours to confirm the meeting. (19)				Friday (3/23) PXP's 800 woman received a call from who was calling on behalf of The call came in at 11:38 am and was returned by PXP's Ombudsman at 11:54 am.

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									The caller requested PXP's Ombudsman Person return the 21st call between 7:30 am - 4:30 pm.
									PXP's Ombudsman Person re-forwarded the call at 3:24 pm.
									Mentioned needing feedback from it users
									Stories about the oil field and wanted to inquire about oil operations.
									Person stated [redacted] would forward the Ombudsman Person contact information to [redacted] to [redacted]