



COMMUNITY STANDARDS DISTRICT – COMPLAINT LOG
FIRST QUARTER 2019

~ COMPLAINT SUMMARY ~

Q1-19-01 - An on-duty L.A.S.D. Deputy called SPR's 800# to report a possible release (spill) and a noisy pumping unit near College Blvd., but could not provide any further information, a check of the area by SPR field operators revealed a noisy unit that was immediately shut down (& subsequently repaired), but no release was location. Noise complaint was resolved, however the release complaint was unfounded.

Q1-19-02 - Complainant called SPR's 800# to report an odor. Once contacted he advised the odor smelled possibly like "skunk" or "cannabis." A check of the field by SPR operators revealed no odors/issues in the area, nor activities that would cause any odor as described. Complaint not related to oil field operations/unfounded.

Q1-19-03 - Complainant called SPR's 800# to complain about an "odor." SPR contacted the complainant, but she would not provide any further information (i.e. type of smell). A check of the field by SPR operators revealed no odors/issues in the area. Complaint not related to oil field operations/unfounded.

Q1-19-04 - Complainant called SPR's 800# to complain about a "thick oil odor" coming from the garage of her complex or the "hillside." SPR field operations investigation revealed no odors/issues in the area and a check of the wind speed/direction from our on-site Met Station showed he wind was blowing in the opposite direction of our field. Complaint not related to oil field operations/unfounded.

Q1-19-05 - Complainant called SPR's 800# to complain about a "chemical odor, possibly petroleum" outside his backdoor which faces east. SPR field operations investigation revealed no odors/issues in the area and a check of the wind speed/direction from our on-site Met Station showed the wind was blowing in the opposite direction of our field. Complaint not related to oil field operations/unfounded.

Q1-19-06 - Complainant called SPR's Bakersfield Land Dept. to complain about a "burning" odor, possibly "burnt rubber" or "skunk" near her home in the Raintree Condominium Complex (Culver City, b/t Jefferson Blvd. & College Blvd.). SPR field operations investigation revealed no odors/issues in the area and a check of the wind speed/direction from our on-site Met Station showed he wind was blowing in the opposite direction of our field. Complaint not related to oil field operations/unfounded.

Q1-19-07 - Complainant called SPR's 800# to complain about a "burning rubber smell, industrial in nature" near his home in the Village Green neighborhood.. SPR field operations investigation revealed no odors/issues in the area and a check of the wind speed/direction from our on-site Met Station showed he wind was blowing in the opposite direction of our field. Complaint not related to oil field operations/unfounded.



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~~ DETAILS ~~						
Reference #	Date & Time	Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q1-19-01</u>	01/26/19 @ 17:06	Korea, Christian (L.A.S.D.)	310-287-4314	College Blvd. (near Machado 3A)	Release/Noise	tstapleton Email - 01/28/19 @ 08:50
<i>Comments/ Sentinel Peak Resources actions:</i>	<ul style="list-style-type: none"> Deputy Korea called our Map Mobile 800# to advising of "a spill at the location of College Blvd., Machado 3A." Deputy Korea was immediately contacted by the SPR on-call personnel, but he advised that he did not have any further information to render. Inglewood Field Operators were advised of the call and responded to the Machado 3A location (e/o College Blvd. & n/o Vic2 catch basin), but they were unable to find any indications of a release in that area or any of the surrounding areas, however the operator found that a pumping unit was making noise due to a drive belt failure. The unit was immediately shut down & locked out for repairs. The West L.A. College Sheriff's office was re-contacted after SPR's investigation/mitigation and at that time, the Deputy on duty advised that according to Deputy Korea's report, the complaint was of a "suspected spill" and noisy pumping unit. The noise from the pumping unit was immediately corrected, however the complaint of a release (spill) was unfounded and therefore NRTA (Not Reportable to Agencies: DOGGR, Cal-OES & LAFD). 					
Reference #	Date & Time	Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q1-19-02</u>	02/14/19 @ 18:25	██████████	██████████	La Cienega & Rodeo Rd.	Odor	tstapleton Email - 02/15/19 @ 08:40
<i>Comments/ Sentinel Peak Resources actions:</i>	<ul style="list-style-type: none"> The complainant called the SPR 800# on 02/14/19 @ 18:25 hours and stated he smells a "skunk-I ke, cannabis odor" in the air near his residence which gives him a headache, which he smells every day and which gives him a headache. SPR on-call SPR Safety Specialist Joe Walters contacted the complainant on 02/14/19 @ 18:37 at which time he indicated the odor was a skunk-like or cannabis-I ke smell, which he smells more typically in the morning and tends to get a headache later on. He also advised that he was informed by people within the Baldwin Hills community to contact our 800 # if he encountered any odors. SPR on-call SPR Safety Specialist Joe Walters contacted our Inglewood operators who advised that there has been no activities or issues, but that they would double-check our system operations, particularly along the northern portion of the site nearest La Cienega/Rodeo. After doing a thorough check, operations indicated that there were no odors or operational issues anywhere in the field. 					
Reference #	Date & Time	Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q1-19-03</u>	02/21/19 @ 23:05	██████████	██████████	La Cienega & Rodeo Rd.	Odor	tstapleton Email - 02/22/19 @ 08:27
<i>Comments/ Sentinel Peak Resources actions:</i>	<ul style="list-style-type: none"> The complainant called the SPR 800# to report an "odor" and when contacted by SPR EH&S personnel, she simply stated there was an odor, that she was not happy about it, but gave no further information on the type or smell of specific time, only stating that it "happens all the time." SPR Inglewood field operations was immediately notified and checked the field, specifically near the area of the complaint, but did not find any odors emanating from the Inglewood field. As good measure, operations also notified E&B Resources who own the pipeline that runs through the area and suggested it would be a good idea for someone to drive out their pipe line and inspect it for leaks. A download of info from the SPR Met Station (2/21/19 21:00 to 2/22/19 01:00) showed the wind was blowing in the opposite direction from the Inglewood field. 					
Reference #	Date & Time	Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q1-19-04</u>	03/12/19 @ 08:29	██████████	██████████	██████ Village Green Los Angeles	Odor	tstapleton Email - 03/12/19 @ 14:08
<i>Comments/ Sentinel Peak Resources actions:</i>	<ul style="list-style-type: none"> The complainant called the SPR 800# on 03/12/19 @ 08:29 hours, but did not specify at that time what the call was about. Two attempts to call the Complainant back @ 08:34 hours and 11:06 hours, with complainant finally being reached at 13:33 hours by SPR EH&S Community Relations Specialist Amanda Parsons. The complainant related that at approximately 08:30 hours today, there was a thick odor of oil near the "hill side" or "garage side" of the Village Green Complex, but that the winds have blown the odor away now. She noted that she has never noticed such an odor prior to today, maybe something light in the summer, but that this time it was "thick." SPR Field Operations advised that there was no activity in that area of the field at that time that would have caused that type of odor, but that they would check again in the morning, around the same time frame, to check for any odors. A download of data from our onsite Meteorological Station showed that the wind was blowing from north to south, which is the opposite direction of the IOF. 					



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Reference #	Date & Time	Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q1-19-05</u>	03/14/19 @ 07:39	██████████	██████████	Village Green Apt. Complex	Odor	tstapleton Email - 03/14/19 @ 08:12
<i>Comments/ Sentinel Peak Resources actions:</i>	<ul style="list-style-type: none"> • The complainant called the SPR 800# on 03/14/19 @ 07:39 hours to report a "bad odor." • SPR Community Relations Specialist Amanda Parsons telephoned the complainant @ 08:00 hours at which time the he stated that he experienced a "chemical odor, maybe petroleum" outside his back door, which faces east. • SPR Field Operations advised that there was no activity in that area of the field at that time that would have caused that type of odor, but that they would continue to monitor the area. • A download of data from our onsite Meteorological Station showed that the wind was blowing from north to south, which is the opposite direction of the IOF. 					
Reference #	Date & Time	Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q1-19-06</u>	03/20/19 @ approx. 22:00-23:00	██████████	██████████	█████ Cascade Court Culver City	Odor	tstapleton Email - 03/21/19 @ 13:13
<i>Comments/ Sentinel Peak Resources actions:</i>	<ul style="list-style-type: none"> • The complainant called SPR's Land Department in Bakersfield to report that she smelled "something" the night before near her residence. • SPR Community Relations Specialist A. Parsons called & spoke to the complainant who stated she smelled a "burning smell," poss bly burnt rubber, on 03/20/19 between 22:00-23:00. The complainant checked with her Complex's Security Guard, and he advised that no one else had complained, and that the odor may be coming from a skunk. • SPR Field Operations had checked field locations & conditions at 00:48, and 02:30, due to a similar complaint from the Village Green neighborhood, but no odors were detected. • A download of data from our onsite Meteorological Station showed that the wind was blowing east, northeast. Based on the location of the complaint, the source of the odor is something other than the IOF. 					
Reference #	Date & Time	Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q1-19-07</u>	03/21/19 @ 00:22	██████████	██████████	█████ Village Green, Los Angeles	Odor	tstapleton Email - 03/21/19 @ 07:46
<i>Comments/ Sentinel Peak Resources actions:</i>	<ul style="list-style-type: none"> • The complainant called the SPR's 800# on 03/21/19 @ 00:22 hours, and stated that there was a "very bad odor, burning rubber smell, industrial in nature." • The on-call SPR Specialist called the complainant back @ 00:35, but there was not answer. A voicemail was left advising the complainant that a EH&S Specialist would call back later in the morning to advise of the results of SPR's investigation of the complaint. • SPR Field Operations checked field locations & conditions at 00:48, and 02:30, but no odors were detected. • A download of data from our onsite Meteorological Station showed that the wind was blowing east, northeast. Based on the location of the complaint, the source of the odor is something other than the IOF. 					