

REF #	DATE & TIME	NAME (LAST, FIRST)	PH#	COMPLAINT TYPE	LOCATION	COMPLAINT	PXP ACTION	CALLER RESPONSE	RESPONSE TIME	CSD REPORTING (EMAIL)	DATE & TIME REPORTED	COMMENTS
0113	01/12/13 8:30am	[REDACTED]	[REDACTED]	Noise	Windsor Hills	PXP's 800 number received a call from a resident about noise. The caller indicated the noise began at 7:30am. The noise was described as a constant noise coming from the direction of the field.	PXP's Operators immediately began an investigation. There were no workover rigs operating in the area and the drilling rig is correctly on the west side of La Cienega Blvd. Approx 1 mile from the residence. The source of the noise was unable to be detected.	Caller call was placed to the resident at 9:15am to report the outcome of the investigation. The complainant was very responsive and had stopped.	8:37	P.D. Health (Climbowski)	01/14/13 10:09am	
0213	01/14/13 1:18am	Adam D Inspecter	800 288.7664	Odor	Stocker Labrea	Adam D Inspecter arrived at the site to investigate an odor coming from the 800 plant called into their 800 number at 11:45pm.	PXP's Operators explained there were no operational issues during the evening and the drilling rig was shut down for the evening to prepare for morning in the morning. There were no alarms from the gas plant circumstances.	The inspector indicated she had driven the perimeter of the field and detected a Skunk odor along La Brea.		Adam D (unrecorded)	01/14/13 11:20am	Met station data indicated wind direction was from the N/NE
0313	01/14/13 12:35pm	Adam D Inspecter	800 288.7664	Odor	Fox Hills Mall Culver City	Adam D Inspecter arrived at the field to investigate an odor complaint.	At the time of the investigation no odors were detected at the field or shopping center. There were no operational issues in the field and			Adam D (unrecorded)	01/14/13 1:15pm	Met station data indicated wind direction was from the N/NE

REF #	DATE & TIME	NAME (LAST, FIRST)	PH#	COMPLAINT TYPE	LOCATION	COMPLAINT	PXP ACTION	CALLER RESPONSE	RESPONSE TIME	CSD REPORTING (EMAIL)	DATE & TIME REPORTED	COMMENTS
						Called into their 800 number at 9:29 am	the drilling rig was in the process of moving. There were no alarms from the gas plant air monitors					
0413	02.14.13 1000	Adamo Inspector		Odor	Culver City	Adamo notified. Odor of an odor complaint near Jefferson. The caller complained of an intermittent burning chemical smell.	An investigation of the field confirmed there were no operational issues and no active operations in the immediate area of Culver City. No	N/A	N/A	email: O&P (ckumbour) 02.14.13 11:32 am email: Adamo (mckumadeg) 02.14.13 11:32 am	02.14.13 11:32 am	meteorological station indicated the wind direction from 1pm-midnight was from the west/southwest.
0513	03.02.13 0915	[REDACTED]	[REDACTED]	Noise	Ladera Vista	The caller reported banging coming from the field. The noise lasting about 25 min.	PXD's on-call contacted the field operator who confirmed the noise was coming from a workover rig. As a courtesy the job was shut down for the remainder of the day	PXD's on-call employee reported back to the caller the results of the investigation. The caller expressed their appreciation.	0925	email: DRP (ckumbour) 03.04.13 9:45 am email: PJB (claudowski) 03.04.13 9:45 am	03.04.13 9:45 am	
							(C/S)					
							Alarms from the gas plant and the drilling rig air monitors.					
							(C/S)					

REF #	DATE & TIME	NAME (LAST, FIRST)	PH#	COMPLAINT TYPE	LOCATION	COMPLAINT	PXP ACTION	CALLER RESPONSE	RESPONSE TIME	CSD REPORTING (EMAIL)	DATE & TIME REPORTED	COMMENTS
0613	03.06.13 0939	[REDACTED]	[REDACTED]	Property Damage	Baldwin Hills	PXP's Ombuds-person received a call directly to the office phone from accident complainer about cracking in her garage. The resident indicated while attending a Community meeting she was advised to contact PXP.	Meeting was scheduled for 1:00 pm at the residence.	The caller was thankful for the same day meeting.	10:30 am	Public Works (Sburger) DAP: (known) DOGA: (known)	03/06/13 12:07 pm 03/06/13 12:04 pm	
0713	03.14.13 1330	Supervisor's Office	213 974 2222	Noise	Liadberg Park Covina City	PXP's Ombuds-person received an email from the County Supervisor's office report-ing a noise complaint/inquiry of a drill bit. Persistent noise of about 80-100 beats per minute. The noise has occurred for about 3 weeks.	Through the investigation, no new equipment has been installed over the past few months; the drilling rig was located in the north-east part of the field. The location of the complaint is over a mile from the drilling rig's correct location; met station data from late evening to early morning the wind		1:31 pm Report back 4:17 pm	Public Health: (known) DAP: (known)	03/14/13 03/14/13	

REF #	DATE & TIME	NAME (LAST, FIRST)	PH#	COMPLAINT TYPE	LOCATION	COMPLAINT	PXP ACTION	CALLER RESPONSE	RESPONSE TIME	CSD REPORTING (EMAIL)	DATE & TIME REPORTED	COMMENTS
							direction was from the southwest which suggest the noise source is west of the complainant's location					
							(19)					
						PXP's Ombuds-person received a voice message on the office phone from a resident complaining about intermittent noise of pipes banging.	An investigation began immediately. It was thought a noise reduce crew was preparing for a job was off-loading bundles of pipes and may be the source. The crew was advised of the complaint and to conduct their operations in accordance to mitigate the noise.	PXP's Ombuds-person called the complainant back at 10:00am to inform them of the outcome of the investigation.	0955	Rob. Health: (claudowski)	3/20/13 1429	
0813	03/20/13 0938			noise	Windsor Hills			The caller was also encouraged to utilize the 800 number in order for their concerns or questions to be addressed in a timely matter		082: (ckamond)	3/20/13 1429	
0913	03/28/13 1738			noise	Blair Hills	PXP's 800 number received a call from a resident complaining about an engine and banging noise.	PXP's Operators began an investigation, where the closest activity was a workover rig performing a re-advancement on a well 1/4 of a mile away from the home.	PXP's On-Call personnel reported back to the resident at the findings of the investigation at 1830.	1750	Rob. Health: (claudowski)	04/01/13 1409	It was not determined the rig was the source of the noise.