



~ COMPLAINT SUMMARY ~

**Q3-20-28:** The R/P called SPR's 800 number on 7/2/20 @ 11:33 hrs. regarding noise coming from the construction of the walk-over bridge near R/P's residence at Stone View Drive in Baldwin Hills. SPR's EHS representative attempted to contact the R/P @ 12:39 hrs., The R/P was not reached, however, a message was left and contact information was provided. EHS rep. contacted SPR Operations to investigate the noise. SPR Operations reported that a substantial amount of noise was coming from LA County contractor's constructing the pedestrian bridge associated with Kenneth Hahn Recreation Area. The construction work generating the noise included; concrete grinding and heavy equipment moving and installing materials. SPR's EHS rep. called the R/P and left a detailed message conveying the noise information and provided a call back number. The noise was not related to SPR Operations.

**Q3-20-29:** On 8/15/20 @ 04:14 hrs. the R/P emailed SPR's External Affairs Manager (EAM), Amanda Parsons to report a "noxious odor coming from the IOF", near R/P's residence at [REDACTED] Don Valdes, LA. According to the R/P SPR's 24hr 800 number was not working at that time. The R/P also stated in his email that he had notified the AQMD. SPR's EAM attempted to contact the R/P @ 07:50 hrs., R/P could not be reached, however, a message was left. SPR Operations inspected the IOF and found a pumping unit with rubber belts slipping, this resulted in a burnt/smoking rubber type of smell. The unit was shut down immediately. EAM spoke with the R/P later that afternoon and informed him of SPR's findings, and thanked him for the call. Note: SPR's 24hr 800 number is functioning and in operation.

**Q3-20-30:** The R/P called SPR's 800 number on 9/15/20 @ 02:22 hrs. to report a "chemical" smell, near R/P's residence at La Cienega and Jefferson Blvd. SPR's EHS representative called the R/P @ 02:28 hrs., R/P said the odor smelled like chemicals, and it was giving her a headache. The R/P could not give a distinct description of the odor but indicated that it was not a skunk. EHS rep. also informed the R/P that the wind direction at the time of the call was out of the north and blowing to the south and that the odor was not likely from the IOF. SPR operators inspected the northwest area of the IOF and no odors were detected. AQMD representative, Mr. Lee contacted SPR's EHS rep. @ 11:30 hrs. concerning the same complaint. AQMD rep. indicated that he was unable to reach the R/P but left a message and may assess the area later in the day. He also indicated that he may check on possible upwind sources that may have caused the odor. Based on the assessment, AQMD's response and SPR's MET Station, it was determined that the odor was not from SPR operations.

**Q3-20-31:** The R/P called SPR's 800 number on 9/15/20 @ 05:59 hrs. to report a "noxious odor", near R/P's residence at [REDACTED] Don Valdes, LA. SPR's EHS representative called the R/P @ 06:06 hrs. and left a message. The R/P returned the call 07:23 and indicated that the odor smelled like combustion exhaust or jet fuel. The R/P was informed that SPR Operations had assessed the lower east area of the IOF and found no odors or equipment issues. EHS Rep. explained that aside from a gas plant process heater (powered by natural gas) all production equipment is powered by electricity, no combustion-type engines are used. EHS rep. also informed the R/P that the wind direction at the time of the call was out of the east northeast and blowing to the west southwest and that the odor was not likely from the IOF. SPR operators inspected the northwest area of the IOF and no odors were detected. AQMD representative, Mr. Lee contacted SPR's EHS rep. @ 11:00 hrs. concerning the same complaint. AQMD rep. indicated that he spoke with the R/P and discussed the complaint. Mr. Lee stated that he may assess the area later in the day. He also stated that he may check on possible upwind sources that may have caused the odor. Based on the assessment, AQMD's response and SPR's MET Station, it was determined that the odor was not from SPR operations.



COMMUNITY STANDARDS DISTRICT – COMPLAINT LOG  
THIRD QUARTER 2020

~ ~ DETAILS ~ ~

Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q3-20-28</u>	7/2/20 @ 11:33			Stone View Drive	Noise	Dlatorre Email - 7/2/20 @ 12:31
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none"><li>On 7/2/20 @ 11:33 hrs., the R/P called SPR's 24hr 800 number regarding the noise coming from the construction of the walk-over bridge. SPR's EHS On-Call rep. attempted to call back the RP, no answer.</li><li>SPR's EHS On-Call rep. contacted SPR's Operations staff @12:35 hrs. to investigate. EHS rep. also called R/P @ 12:39 hrs. and left a message.</li><li>At 13:25 hrs., SPR Operations reported that there was a substantial amount of noise coming from the LA County contractor's constructing a walkway bridge associated with Kenneth Hahn Recreation Area. Operations spoke with the contractor. Work generating the noise included: concrete grinding and heavy equipment moving/installing materials.</li><li>SPR's EHS rep. attempted to call back the R/P for the third time @13:39 hrs., The R/P was unable to be reached. SPR EHS rep. left a detailed message and provided a call back number.</li></ul>					
Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q3-20-29</u>	8/15/2020 @ 04:14			Don Valdes, LA	Odor	Dlatorre Email - 8/17/20 @ 07:45
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none"><li>On 8/15/20 @ 04:14 hrs., the R/P contacted SPR's External Affairs Manager via email to report a "noxious odor" coming from the IOF night operations. The R/P also indicated that SPR's 800 number was not working and that he had contacted the AQMD.</li><li>On 8/15/20 @ 07:50 SPR's External Affairs Manager (EAM), Amanda Parsons attempted to contact the R/P, R/P was not reached, however, a message was left and call back information was provided. Miss Parsons also called SPR's 24hr 800 number, MapMobile, and found the service to be working at that time.</li><li>SPR's EAM contacted SPR Operations @ 07:55 and informed them of the odor complaint and asked them to inspect the area. @ 08:55 Operations reported that the nightshift operator inspected the IOF and found a pumping unit with rubber belts slipping. The odor was described as a smoke or burnt rubber smell. The unit was shut off and the belts will be replaced before the unit is put back in service.</li><li>On-site Met Station - Wind speed/direction data was provided from 02:00 hrs. to 05:00 hrs. on 8/15/20. Based on the time of the complaint, the wind direction was out of the (W) and blowing to the (WNW), average speed ranging from 2.3 to 4.8 mph.</li><li>R/P called back around 13:30 hrs. and spoke with SPR's EAM at which time Miss Parson's explained the findings from operations, and thanked the R/P for the call.</li><li>SPR's 24hr 800 number - SPR's EAM, EHS On-Call personnel and Environmental Compliance Supervisor all contacted the 1-800 number and affirmed that the number was functioning and in operation.</li><li>On 8/17/20 @ 11:52 hrs. EHS personnel followed-up with a call to the R/P and left a message.</li></ul>					
Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q3-20-30</u>	9/15/2020 @ 02:22			La Cienega & Jefferson Blvd.	Odor	Dlatorre Email - 9/15/20 @ 06:51
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none"><li>On 9/15/20 @ 02:22., the R/P called SPR's 24hr 800 number to report an odor complaint, described as a "chemical" smell. She said it is giving her a headache.</li><li>SPR's EHS On-call rep. contact the R/P @ 02:28 hrs., the R/P indicated that the odor smelled like "chemicals", and it was giving her a headache. According to the R/P the odor had started about 30 minutes prior to the call @ approx. 01:52 hrs. The R/P could not give a distinct description of the odor but did indicate that it was not a skunk. She was informed that SPR nightshift operators were in the process of assessing the northwest portion of the field to see if the odor was coming from SPR operations. EHS On-Call indicated that the current wind direction at the time of the call was about 10° blowing north to south and was not likely from the IOF. EHS on-call also stated that he would contact her with an update before 12:00 hrs.</li><li>SPR EHS on-call rep. contacted SPR Operations @ 02:26 hrs. on 9/15/20 and requested an inspection of the northwest area of the IOF. SPR Operations called EHS on-call rep. @ 03:19 hrs. and reported that they inspected the northwest section of the IOF and no odors or issues from operations were detected.</li><li>On-site Met Station - Wind speed/direction data was provided from 01:00 hrs. to 03:00 hrs. on 9/15/20. Based on the time of the complaint, the wind direction was out of the (N) and blowing to the (S) at an average speed of 1.8 mph.</li><li>Mr. Thomas Lee of the AQMD contacted SPR's EHS rep. Joe Walters @ 11:00 hrs., and indicated that he had received a similar complaint from the R/P. Per Mr. Walters, Mr. Lee attempted to call the R/P but was only able to leave a message. Mr. Lee indicated that he may be assessing the area later today (9/15/20) and may check on possible upwind sources that may have caused the odor.</li><li>Based on the site assessment and wind direction, the odors were not from SPR operations.</li></ul>					



COMMUNITY STANDARDS DISTRICT – COMPLAINT LOG  
THIRD QUARTER 2020

Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q3-20-31</u>	9/15/20 @ 05:59			Don Valdes, LA Referenced - Inglewood Oil Field	Odor	Dlatorre Email - 9/15/20 @ 09:30
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none"><li>• On 9/15/20 @ 05:59., the R/P called SPR's 24hr 800 number to report an odor complaint, described as a "noxious odor" from the oil field. The R/P also stated that this was the second time this has happened in less than a month and that he had already emailed Amanda Parson's and reported to the AQMD.</li><li>• SPR's EHS On-call rep. contacted the R/P @ 06:06 hrs. and left a message informing the R/P that SPR Operations had been contacted to investigate the odor. The R/P called back EHS On-Call @ 07:23 hrs. and indicated that the odor smelled like combustion exhaust or jet fuel. The R/P was informed that the SPR Operations assessed the lower east portion of the IOF and could not identify any odors or equipment malfunction that could be causing such odors. The R/P was also informed that (aside from the gas plant process heater, powered by natural gas), the production equipment is electrical powered and combustion-type engines are not used. EHS On-Call also indicated that the wind direction at the time of the call was ~70° from the east northeast and blowing to the west southwest and was not likely from the IOF; however SPR operations would continue to investigate. EHS stated that it's possible that the odor was from traffic along Stocker Rd.</li><li>• SPR EHS on-call rep contacted SPR operations @ 06:04 hrs. on 9/15/20 and requested an inspection of the middle to lower east section of the IOF. SPR Operations called EHS rep. @ 06:29 hrs. and reported that they inspected the area and no odors from operations were detected.</li><li>• On-site Met Station - Wind speed/direction data was provided from 04:00 hrs. to 06:00 hrs. on 9/15/20. The average wind direction was out of the (ENE) and blowing to the (WSW) at an average speed of 3.8 mph.</li><li>• Mr. Thomas Lee of the AQMD contacted SPR's EHS rep. Joe Walters @ 11:00 hrs., and indicated that he had received a similar complaint from the R/P. Per Mr. Walters, Mr. Lee contacted the R/P and discussed the complaint with him. Mr. Lee indicated that he may be assessing the area later today (9/15/20) and may check on possible upwind sources that may have caused the odor.</li><li>• Based on the site assessment and wind direction, the odors were not from SPR operations.</li></ul>					

**Complaint Reference #**                      **Q3-20-29**

Data was saved using Vista Data Vision

Saved: 2020-08-17 15:10:28

Time Period: 2020-08-15 02:00:00 - 2020-08-15 05:00:00

<b>Time</b>	<b>WS_ Vector [mph]</b>	<b>WD_ Vector [°]</b>	<b>WD [General]</b>
8/15/2020 2:00	1.1	127.2	SE
8/15/2020 3:00	4.8	248.4	WSW
8/15/2020 4:00	2.3	274.7	W
8/15/2020 5:00	3.3	287.6	WNW
<b>AVERAGE</b>	2.9	234.5	SW

**Complaint Reference #                      Q3-20-30**

Data was saved using Vista Data Vision

Saved: 2020-09-15 13:41:35

Time Period: 2020-09-15 01:00:00 - 2020-09-15 03:00:00

<b>Time</b>	<b>WS_ Vector [mph]</b>	<b>WD_ Vector [°]</b>	<b>WD [General]</b>
9/15/2020 1:00	1.6	236.1	SW
9/15/2020 2:00	1.8	6.1	N
9/15/2020 3:00	1.9	48.2	NE
<b>AVERAGE</b>	1.8	336.8	NNW

**Complaint Reference #                      Q3-20-31**

Data was saved using Vista Data Vision

Saved: 2020-09-15 16:17:43

Time Period: 2020-09-15 04:00:00 - 2020-09-15 06:00:00

<b>Time</b>	<b>WS_ Vector [mph]</b>	<b>WD_ Vector [°]</b>	<b>WD [General]</b>
9/15/2020 4:00	4.7	61.3	ENE
9/15/2020 5:00	4.4	78.7	ENE
9/15/2020 6:00	2.3	88.8	E
<b>AVERAGE</b>	3.8	76.3	ENE