



## COMMUNITY STANDARDS DISTRICT – COMPLAINT LOG THIRD QUARTER 2022

**Q3-22-11:** On 8/5/22 @ ~8:10 AM, SPR Land Dept. located in Bakersfield, received a noise complaint. The location of the complaint was on Secrest Dr. in the View Park /Windsor Hills area. The noise was described as a "continual banging noise" coming from a maintenance rig working on a well across from the R/P's yard. SPR Operations identified the well and determined the noise was attributed to the removal and subsequent placing of pipe rods on a rack, which caused a periodic clanging noise. A method was employed to minimize the clanging. The R/P was notified and informed that SPR was working closely with the contractor to minimize the noise and that the work was forecasted to be completed by close of business on Friday, 8/12/2022. The R/P welcomed the news. The R/P was also provided SPR's 24 hr. 1-800 number to call for any future complaints or concerns regarding SPR Operations. This would allow for a quicker response time from SPR.

**Q3-22-12:** On 8/26/22 @11:27 AM, SPR's EHS Rep. received a call from a SCAQMD inspector regarding an odor complaint that was reported earlier that morning. The location was near Ladera Park., approximately 1.0 mile southeast of the IOF. The odor was described as a "petroleum-type smell". The SCAQMD inspector arrived on-site @11:44 AM, and was escorted by SPR Field Operations through sections of the field, south of Stocker St. and east/west of South Fairfax Ave. The inspector conducted a thorough inspection of the IOF, no odors or emissions were identified. Based on the site assessment, SPR's Meteorological (MET) Station data, and distance from the IOF, it was determined that the odor was not from SPR Operations.

**Q3-22-13:** On 8/30/22 @11:00 AM, SPR's EHS Manager notified SPR's EHS Team that he had received a call from the R/P. The R/P was smelling a strong petroleum odor at her house, located at [REDACTED]. SPR's EHS staff assessed the offsite area between the IOF and the resident's address, possible other sources such as an asphalt road improvement operation by others were identified. SPR Operations conducted a thorough inspection of the IOF, no odors were found. Based on the site assessments, SPR's Meteorological (MET) Station data, and distance from the IOF, it was determined that the odor was not from SPR Operations.

**Q3-22-14:** On 9/9/22 @03:17 PM, The R/P called in to SPR's 24-hr 1-800 number in regards to reports of a fire in the IOF. The R/P stated that he wanted more information ASAP. SPR's On-call rep. attempted to call the R/P back, there was no answer. On 9/9/22, SPR experienced two small fires in the IOF. The location was above the Bill Botts Field. Both fires were extinguished by SPR operations and no property damage or injuries occurred. The cause of the fire was determined to be from a loose guy-wire on a power pole, which crossed two power lines and created sparks, igniting the brush. SPR electricians tightened the guy-wire and indicated that all power poles would be further inspected for this issue.



COMMUNITY STANDARDS DISTRICT – COMPLAINT LOG  
THIRD QUARTER 2022

Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q3-22-11</u>	8/5/22 @8:10 AM			Secrest Drive, View Park - Windsor Hills	Noise	Delatorre Email - 8/8/22 @9:05 AM
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none"><li>● Complaint: On 8/5/2022 at ~8:10 AM, SPR's Land Dept. in Bakersfield received a noise complaint regarding a continual banging noise in the IOF. The R/P stated that there seems to be a well that SPR is always doing maintenance on, and it's across the street from his yard on Seacrest Drive, and there is continual banging. The R/P wanted to know when the maintenance would be completed. <b>Note: the complaint was not called into SPR's 1-800 number</b></li><li>● SPR Response: SPR Land Dept. transmitted the complaint via email to a SPR Asset Team member in Inglewood. The Asset Team member was not in the office on Friday, 8/5/2022 and therefore did not respond to the email.</li><li>On 8/8/2022 ~7:00 AM SPR Sr. Environmental Scientist addressed the issue with SPR Operations staff. Rig crews were notified to minimize the noise as much as possible. SPR SR. ES attempted to contact the R/P several times but was unsuccessful.</li><li>On 8/10/2022 at 9:48 AM, SPR Sr. ES was able to reach the R/P and informed him that SPR is working closely with the contractor to minimize noise during work hours. It was understood that most of the noise was attributed to removal and subsequent placing of pipe rods on a rack, which caused a periodic clanging noise, and that a method was employed to minimize the clanging. Additionally, the R/P wanted to know when the work would be finished. The R/P was informed that the work was forecasted to be completed by close of business on Friday, 8/12/22. The R/P welcomed the news.</li><li>SPR Sr. ES provided the R/P with SPR's 24-hr 1-800 complaint number. He informed the R/P that this is the preferred number for him to call for complaints, and that this number would allow for SPR to contact him more quickly and address/act on a complaint of this type.</li><li>● Conclusion: The noise was attributed to well work being done on Marlow Burns 2478, removal and subsequent placing of pipe rods on a rack, which caused a periodic clanging noise.</li></ul>					
Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q3-22-12</u>	8/26/22 @11:27 AM	SCAQMD - Louie, Matthew		Near Ladera Park, 1 Mile SE of the IOF	Odor	Delatorre Email - 8/26/22 @11:44 AM
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none"><li>● Complaint: On 8/26/22 @11:27 AM, SCAQMD inspector contacted SPR's Sr. Environmental Scientist and indicated that they had received an odor complaint earlier that morning. The area was near Ladera Park, approx. 1 mile SE of the IOF. The odor was described as a "petroleum-type smell".</li><li>● SPR Response: SCAQMD did not provide the callers Information, therefore no return calls were conducted by SPR.</li><li>● SCAQMD Assessment: At 11:27 AM on 8/26/2022, the SCAQMD inspector contacted SPR Sr. Environmental Scientist, indicating that he was near the area of the odor complaint as described above and enroute to the IOF.</li><li>At 11:44 AM, The AQMD inspector arrived at the primary guard shack. The inspector met with SPR field operations staff. Although a follow up report was not received from the inspector, the SPR Operator Assessment below provides a summary of the inspection.</li><li>● SPR Operator Assessment: At 11:44 AM on 8/26/22, the SCAQMD inspector was onsite to investigate the odor complaint. The inspector said the complaint originated from the southeast portion of the field near Ladera Park. The person filing the complaint indicated that it was a petroleum odor that they have been smelling early in the morning for the past several weeks. SPR Operation's staff drove the inspector through sections of the field that are south of Stocker St. and east/west of South Fairfax Ave. (Stocker Side and 62-Setting Side). The inspector assessed the header system, the Stocker screw compressor, and the LAI tank setting along La Cienega Blvd. While at the Stocker header, the inspector thought he smelled an odor and scanned with a FLIR camera. The inspector also scanned the maintenance rig at injector well Stocker 6971 and indicated there was no visible sign of gas using the FLIR. The SPR Field Operator informed the inspector that maintenance rig work doesn't normally begin until after 8:00 AM in that area of the field. The inspection was completed with no issues discovered by the inspector and the inspector left the site at 12:33 PM.</li><li>● On-site MET Station: Hourly wind direction and wind speed are provided from 12 AM to 12 PM on 8/26/2022 via the SPR MET Station. Wind direction and speed throughout this timeframe ranged from the west southwest (WSW, 246.8°) to the west (W, 268.4°) from 3.0 to 9.3 mph. The overall average wind direction for this timeframe was out of the west southwest (WSW), 254.5°) at an average rate of 5.4 mph.</li><li>● Conclusion: Based on the site assessment, distance from the IOF, and MET Station data it was determined that the odor was not from SPR.</li></ul>					



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Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q3-22-13</u>	8/30/22 @11:00 AM	[REDACTED]	[REDACTED]	[REDACTED] 60th Street, Los Angeles	Odor	Delatorre Email - 8/30/22 @12:11 PM
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none"><li>● Complaint: On 8/30/22 @11:00 AM, [REDACTED] and The R/P contacted SPR's EHS Manager regarding an odor complaint. The R/P stated that she can smell a strong petroleum odor at her house, located at [REDACTED] 60th Street. It was also mentioned that 83 people had posted a similar experience on Next Door.</li><li>● SPR Response: On 8/30/2022 at 11:17 AM, SPR EHS Manager contacted SPR EHS staff and informed them of the odor complaint. He asked them to investigate and to call the R/P with their findings. At ~11:30 AM, EHS staff assessed the offsite area between the IOF and the R/P resident address, possible other sources such as an asphalt road improvement operation by others were identified. Again, there was no indication that the petroleum smell was coming from the IOF. SPR Sr. Environmental Scientist contacted the R/P and spoke to her at length. He indicated that SPR Operations were currently checking all of the equipment/operations in the IOF. However, SPR has not found anything emanating from the site. He also informed the R/P that in instances like this she should call the fire dept. (hazmat division) and provided her with the number [REDACTED]; The R/P asked SPR Sr. ES to also call [REDACTED] to inform him of SPR's findings.</li><li>At ~1:25 PM, SPR Sr. ES contacted [REDACTED] and provided him with an update, and a summary of his conversation with the R/P. He appreciated the follow-up and liked the suggestion of calling the fire dept. to have their hazmat division address the issue.</li><li>Follow-up: On 9/7/2022 at ~10:30 AM, SPR Sr. ES visited the R/P at her residence. The R/P stated that the odor was coming from her floor vent. SPR Sr. ES monitored her floor vent with a methane and VOC meter, there were zero readings from both meters. He informed the R/P that based on several phone calls he had with the fire Dept, and their hazmat division, the best thing to do in this situation is to call 911. The R/P stated that she did not want to take that approach.</li><li>● SPR Operator Assessment: SPR Operation's inspected the IOF and no odors were identified.</li><li>● On-site MET Station: Hourly wind direction and wind speed are provided from 4 AM to 12 PM on 8/30/2022 via the SPR MET Station. The overall average wind direction for this timeframe was out of the west southwest (WSW), 248.2° at an average rate of 5.2 mph.</li><li>● Conclusion: Based on the site assessments, distance from the IOF, and MET Station data it was determined that the odor was not from SPR.</li></ul>					
Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q3-22-14</u>	9/9/2022 @3:17 PM	[REDACTED]	[REDACTED]	IOF above Bill Botts Field	Fire	Delatorre Email - 9/10/22 @6:55 AM
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none"><li>● Complaint: On 9/9/22 @03:17 PM, The R/P called in to SPR's 24-hr 1-800 number in regards to reports of a fire in the IOF, near Bill Botts Field. The R/P stated that he wanted more information ASAP. SPR's On-call rep. attempted to call the R/P, there was no answer.</li><li>● SPR Response: SPR Sr. ES reported that the IOF experienced two small fires on 9/9/2022. Initial fire occurred at ~3:15 PM near oil pad area TVIC-272 (34.014785, -118.382287) uphill from Bill Botts Field as the caller indicated. The fire affected an estimated 20' x 30' area and was extinguished by SPR operations. No property damaged or injuries resulted. The probable cause of the fire was unknown at that time, and was under internal investigation.</li><li>A second fire occurred shortly thereafter around 4:00 PM adjacent to the Vickers 1-116 well location (34.008663, -118.380216) and affected an estimated 80' x 80' area. SPR crews extinguished the fire prior to the arrival of the Culver City Fire Dept (FD). The FD mopped up the area and left the site. No injuries or damage to equipment resulted. The probable cause of the fire was unknown and was under internal investigation.</li><li>Both fires were called in and reported to CalGEM.</li><li>● Follow-Up: On 9/13/2022 @02:17 PM, SPR Sr. ES sent a follow-up email to Edgar De La Torre (LADRP), which provided an update and correction to the original email report provided on Saturday, 9/10/22. Both fires occurred adjacent to each other in the 2nd location. The first location was reported incorrectly. SPR Sr. ES stated that the initial report he received said the fire was near TVIC-272 well location, which was not the case. The originally reported fire was near TVIC-274 well location. The two fires were directly adjacent and related to each other and near the Vickers 1-116 well location (34.008663, -118.380216). Both are in the LA County jurisdiction, i.e., about 460 yards south of the Culver City jurisdiction.</li><li>● Conclusion: The cause of the fire was due to a loose guywire on SPR power poles, which crossed two power lines thereby creating sparks. With the winds experienced on Friday, 9/9/22, the sparks in turn created the fire. This was immediately resolved by tightening the guy wire. Additionally, SPR conducts preventative maintenance (PM) throughout the year on their electrical systems, and all power poles will be further inspected for this issue.</li></ul>					

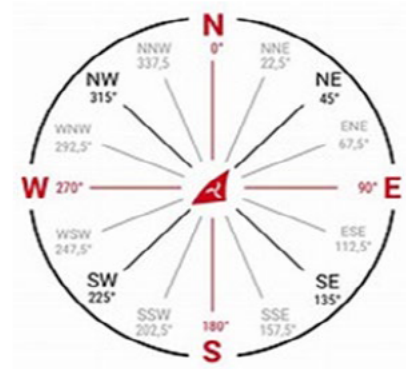
Complaint Reference # Q3-22-12

Data was saved using Vista Data Vision

Saved: 2022-08-29 13:14:26

Time Period: 2022-08-26 00:00:00 - 2022-08-26 12:00:00

Time	WS_ Vector [mph]	WD_ Vector [°]	WD [General]
8/26/2022 0:00	3.723	268.4	W
8/26/2022 1:00	5.339	246.4	WSW
8/26/2022 2:00	5.67	248.5	WSW
8/26/2022 3:00	4.865	251.4	WSW
8/26/2022 4:00	2.957	246.8	WSW
8/26/2022 5:00	4.565	255.8	WSW
8/26/2022 6:00	5.1	251.6	WSW
8/26/2022 7:00	4.567	265.4	W
8/26/2022 8:00	3.489	262.6	W
8/26/2022 9:00	5.716	251.8	WSW





Complaint Reference # Q3-22-13

Data was saved using Vista Data Vision

Saved: 2022-08-31 17:10:38

Time Period: 2022-08-30 04:00:00 - 2022-08-30 12:00:00

Time	WS_ Vector [mph]	WD_ Vector [°]	WD [General]
8/30/2022 4:00	1.055	165.6	SSE
8/30/2022 5:00	0.431	272.9	W
8/30/2022 6:00	1.454	269.2	W
8/30/2022 7:00	2.185	267.4	W
8/30/2022 8:00	3.061	263	W
8/30/2022 9:00	6.769	255.2	WSW
8/30/2022 10:00	9.8	248.4	WSW
8/30/2022 11:00	11.13	247.1	WSW
8/30/2022 12:00	11.35	244.9	WSW
AVERAGE	5.2	248.2	WSW

