



COMMUNITY STANDARDS DISTRICT – COMPLAINT LOG  
4<sup>th</sup> QUARTER 2018

COMPLAINT SUMMARY

**Q4-18-29:** Received an odor complaint ("oil field smell") in the "area of La Cienega Blvd," from a resident who advised that he was "tasked" to call SPR anytime he smelled something (nfd). IOF Operators were dispatched, no odors/anomalies were detected.  
Incident deemed unrelated to oil field activities.

**Q4-18-30 thru Q4-18-44:** Received numerous (14) odor complaints ("oil/tar/gas odor") from residents in the Lewis home & Ladera Heights neighborhoods. IOF Operators were contacted, they advised of a tank overflow of approx. 10-15 bbls at the BC tank setting. Release was captured in the secondary tank containment, equipment was immediately shut-in, clean-up was promptly initiated, and all of the required agencies were notified.

**Q4-18-45:** IOF Foreman received an odor complaint on his mobile phone in regards to a ("skunk like odor") in the [REDACTED] Brushton St. IOF Foreman responded to the location and determined the odor was skunk in origin.  
Incident deemed unrelated to oil field activities.

**Q4-18-46:** Received a noise complaint in regards to night time activity in the vicinity of College Drive, Culver City, investigation by SPR personnel found that the activities were the result of SCE work in the area.  
Incident deemed unrelated to oil field activities.

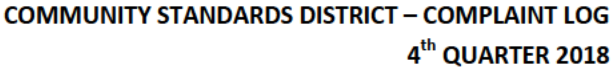
**Q4-18-47:** Received a call inquiring about noise near the college, the caller was advised that the noise was due to SCE work in the area and not due to any activity in the IOF.  
Incident not related to oil field activities.

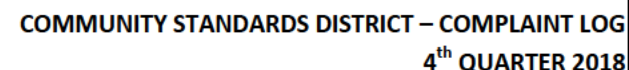
**FOURTH QUARTER 2018 COMPLAINT LOG**

REDACTED BY TIMOTHY STAPLETON

LOS ANGELES COUNTY DEPARTMENT OF REGIONAL PLANNING

JANUARY 9, 2019

[illegible]



RESOURCES							
<b>Q4-18-32</b>	11/22/18 20:47	[REDACTED]	[REDACTED]	Baldwin Hills, nfd.	Odor	See "Comments below"	tstapleton 11/26/18 @ 06:21
<b>Comments</b>	<ul style="list-style-type: none"> <li>Received 14 phone calls into SPR's EHS 800 # in regards to a strong smell of oil/gas/tar, [REDACTED] was the first call of the 14 (@ 20:46) which all related to the same issue.</li> <li>After receiving the 1st call, J. Walters, the SPR EH&amp;S on-call rep, contacted the IOF Operator, who was already in the process of addressing the situation. He advised that a tank overflow (approx. 15 bbls) of the #3 wash tank had released into the BC tank setting secondary containment &amp; was 100% contained. The overflow was immediately shut-in &amp; a clean up crew initiated clean-up of the spill. All required agencies were notified.</li> <li>All 14 callers were contacted &amp; informed of the incident &amp; disposition and nearly all of the callers indicated that the smell had dissipated by the time they received a call back from SPR (before 23:00 hours) and all were appreciative of the update.</li> <li>SPR also received another call the next afternoon (11/23/18 @ 16:03) in regards to the odor from the previous evening. The resident was called back informed of the incident and</li> </ul>						
<b>Q4-18-33</b>	11/22/18 20:51	[REDACTED]	[REDACTED]	Landfill on Stocker St.	Odor	See "Comments below"	tstapleton 11/26/18 @ 06:21
<b>Comments</b>	<ul style="list-style-type: none"> <li>Received 14 phone calls into SPR's EHS 800 # in regards to a strong smell of oil/gas/tar, [REDACTED] was the first call of the 14 (@ 20:46) which all related to the same issue.</li> <li>After receiving the 1st call, J. Walters, the SPR EH&amp;S on-call rep, contacted the IOF Operator, who was already in the process of addressing the situation. He advised that a tank overflow (approx. 10-15 bbls) of the #3 wash tank had released into the BC tank setting secondary containment &amp; was 100% contained. The overflow was immediately shut-in &amp; a clean-up crew initiated clean-up of the spill. All required agencies were notified.</li> <li>All 14 callers were contacted &amp; informed of the incident &amp; disposition and nearly all of the callers indicated that the smell had dissipated by the time they received a call back from SPR (before 23:00 hours) and all were appreciative of the update.</li> <li>SPR also received another call the next afternoon (11/23/18 @ 16:03) in regards to the odor from the previous evening. The resident was called back informed of the incident and</li> </ul>						
<b>Q4-18-34</b>	11/22/18 20:51	[REDACTED]	[REDACTED]	[REDACTED] Pendleton Ct., L.A.	Odor	See "Comments below"	tstapleton 11/26/18 @ 06:21
<b>Comments</b>	<ul style="list-style-type: none"> <li>Received 14 phone calls into SPR's EHS 800 # in regards to a strong smell of oil/gas/tar, [REDACTED] was the first call of the 14 (@ 20:46) which all related to the same issue.</li> <li>After receiving the 1st call, J. Walters, the SPR EH&amp;S on-call rep, contacted the IOF Operator, who was already in the process of addressing the situation. He advised that a tank overflow (approx. 10-15 bbls) of the #3 wash tank had released into the BC tank setting secondary containment &amp; was 100% contained. The overflow was immediately shut-in &amp; a clean-up crew initiated clean-up of the spill. All required agencies were notified.</li> <li>All 14 callers were contacted &amp; informed of the incident &amp; disposition and nearly all of the callers indicated that the smell had dissipated by the time they received a call back from SPR (before 23:00 hours) and all were appreciative of the update.</li> <li>SPR also received another call the next afternoon (11/23/18 @ 16:03) in regards to the odor from the previous evening. The resident was called back informed of the incident and disposition.</li> </ul>						









