

COMMUNITY STANDARD DISTRICT
COMPLAINT LOG

Second Quarter

REFERENCE NUMBER	DATE/ TIME	NAME (LAST, FIRST)	PHONE NUMBER	TYPE OF COMPLAINT	PXP ACTION	CALLER RESPONSE	CSD REPORTING	DATE/ TIME REPORTED	COMMENTS
0912	5/27/09 0810	[REDACTED]	[REDACTED]	Odor Baldwin Hills	1200 went to Ms. [REDACTED] home to investigate; no one answered the door, left card on front door. (LP)	N/A No Returned Call	emailed AQMD (mhermandez) emailed DRP (delarosa)	05/27/09 1641 05/27/09 1641	PXP received a notice of complaint from DRP via email from a resident regarding an odor from a bathroom sink.

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COMPLAINT LOG

Third Quarter

REFERENCE NUMBER	DATE/ TIME	NAME (LAST, FIRST)	PHONE NUMBER	TYPE OF COMPLAINT	PXP ACTION	CALLER RESPONSE	CSD REPORTING	DATE/ TIME REPORTED	COMMENTS
0913	06/16/09 1017	[REDACTED]	[REDACTED]	Ground Movement Baldwin Vista	1030/061709 returned [REDACTED] call at the requested time. She expressed her concerns. We then explained the out come of our investigation, that no bottom hole or surface locations exist North of Stocker or East of La Brea. But if she liked I would be happy to meet with her.	Set up a meeting on 062509 at 900. [REDACTED] pointed out the damage. We explained the Ground Movement portion of the CSD and we were still waiting on County approval, also additional information was provided, and we asked her to please contact again.	emailed DRP (jdelarosa) emailed DOGGR (ebrannon@consrv.ca.gov)	06/19/09 1554 06/19/09 1554	Provided [REDACTED] with information on resources to further aid her regarding her issue (LACITY ZIMAS and State Special Report 152).
0914	07/13/09 1404	[REDACTED]	[REDACTED]	Inquiry of work being done Ladera Crest	1407 spoke with [REDACTED] regarding his inquiry, and informed him I would return his call with additional information. 1417 returned [REDACTED] call and informed him of an construction project that would discontinue by 1800. (LP)	[REDACTED] appreciated the return call and the update	emailed Public Health (clandowski) emailed DRP (jdelarosa)	07/13/09 1550 07/13/09 1550	This was a call of inquiry only.

0915	07/31/09 0832	[REDACTED]	[REDACTED]	Noise Ladera Crest	0839 returned call to [REDACTED] responding to call to the 800 number. He explained he was hearing a popping, rotary, and hissing sound. I told him we would begin the investigation and I would return his call later today. 1635 I returned [REDACTED] call to provide an update, that two belts were replaced on two units that smay have been causing the noise. And to please call if the noise (ip) continued.	[REDACTED] thanked me for the call back and looks forward to hearing from me later.	emailed Public Health (clandowski) emailed DRP (idelorosa)	07/31/09 1124 07/31/09 1124	No other calls were placed to the 800 number over the weekend.
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