



~ COMPLAINT SUMMARY ~

Q4-19-23 - AQMD Inspector T. Lee arrived at the IOF on 10/11/19 @ 20:21 hours due to an odor complaint from the public that originated in the a/o Jefferson Blvd./Overland Ave.; After a tour of the field, no odors, other than smoke from the fires in Sylmar, were detected. The AQMD Inspector left the IOF without issuing any citations/violations.

Q4-19-24 - The R/P called SPR's 800# on 10/22/19 @ 01:21 to report a strong skunk-like smell near the a/o La Cienega/Obama Bvds. A check of the IOF revealed no unusual smells and the wind direction obtained from the SPR Met station revealed the wind direction east/northeast, indicating the odor was not emanating from IOF operations/activities.

Q4-19-25 - AQMD Inspector Lee called SPR's 800# on 11/19/19 @ 09:30. Insp. Lee was already enroute to the IOF for an audit, but advised that while he was on site, he would be checking out several odor complaints (locations/names not disclosed). After the visit, Insp. Lee concluded that the odors in question were most likely not emanating from the IOF.

Q4-19-26 - The R/P called SPR's 800# on 11/19/19 @ 09:37 to report a "horrible skunk odor" near the R/P's residence in the 3500 b/o Sycamore Ave., L.A.. A check of the IOF revealed no unusual odors (skunk or otherwise) and the wind direction at the time (NW & SE) shows that the odors were most likely not emanating from the IOF.

Q4-19-27 - The R/P called SPR's 800# on 11/19/19 @ 09:43 to report a "strong gasoline/oil burning smell" near the R/P's residence in the 5900 b/o Blair Stone Dr., Culver City. After being contacted the R/P reported the smell was more "tar like" in nature. After a checks of the IOF and the SPR Met Station (wind direction NW & SE), it was determined that the odors were most likely not emanating from the IOF.

Q4-19-28 - The R/P called SPR's 800# on 11/19/19 @ 16:02 to report a "sulfur burning smell" near the i/s of La Cienega Blvd. & Jefferson Blvd. SPR personnel called the R/P back and left several messages, but all calls went unreturned. After checks of the IOF and the SPR Met Station, it was determined that the odor was most likely not emanating from the IOF.

Q4-19-29 - The R/P called the SPR 800# on 11/20/19 @ 07:43 to report a "strong odor/burning smell" near the R/P's residence in the 3800 b/o Cochran Ave., L.A. The R/P was contacted by SPR personnel and advised of other similar issues in the R/P's area. The R/P was also advised of other possible sources of the odors (i.e. skunks, illegal activities, neighboring businesses, etc.). The R/P was also advised of SPR's follow up and findings. SPR follow up: After checks of the IOF and the SPR Met Station, it was determined that the odor was most likely not emanating from the IOF.

Q4-19-30 - On 11/21/19 @ 16:13, Mr. Stapleton of the Dept. of Regional Planning forwarded a noise complaint received as part of the Periodic Review. The R/P related that the is a piece of equipment that is "pumping loudly" near the R/P's residence in the 5100 b/o Brea Crest Dr., L.A. Numerous field checks of the IOF adjacent to the area were performed (during daytime & nighttime hours), but none of SPR's equipment were making any loud or unusual noises, it is possible the noise may be coming from pool equipment from one of the other residential properties. Several voicemails were left for the R/P relating SPR's follow up and disposition, but the R/P never returned any of the messages.

Q4-19-31 - The R/P called the SPR 800# on 11/25/19 @ 17:37 to report a "strong odor." Upon contact, the R/P advised that this was a "long running, periodic issue of gas odors coming from the spaces and cracks in the concrete" of the R/P's residence in the 5400 b/o Kinston Ave., Culver City. The R/P has repeatedly contacted the Gas Co., but was always told there equipment/lines are not causing the odors. The R/P further advised that they know the odors are due to "fracking that SPR is doing." SPR personnel advised the R/P that SPR is not fracking, but the R/P advised that she "knows we are." A check of the SPR Met Station revealed that the odors in question were not coming from the IOF.

Q4-19-32 - The R/P called the SPR 800# on 11/26/19 @ 20:38 to report a "strong skunk smell" near the R/P's residence in the 3600 b/o Kalsman Dr., L.A. Upon contact by SPR personnel, the R/P related that this odor has been occurring intermittently for the last 3 years. SPR field operations checked the IOF but no odors were detected. Based on the field check and the wind data pulled from the SPR Met Station, it was determined that the odor was not emanating from the IOF.

Q4-19-33 - The R/P called the SPR 800# on 12/08/19 @ 17:48 to report "fumes coming through from the Inglewood city oil field." Upon contact from SPR personnel, the R/P related the odor was a "gaseous, propane-like odor," near the R/P's residence in the 5400 b/o Kinston Ave., Culver City, however the R/P also related that they believe is coming from "below the grade" and not directly from the IOF. A check of the field and the SPR Met station confirmed that the odor in question was not due to or related to the IOF.

Q4-19-34 - The R/P called the SPR 800# on 12/09/19 @ 19:45 to report a "burning rubber odor" near the R/P's residence in the 3600 b/o Kalsman Dr., L.A. Upon contact by SPR personnel the R/P related that the odor was not a skunk odor, however it was similar & much more intense and similar to burning rubber. Based on the field check and the wind data pulled from the SPR Met Station, it was determined that the odor was not emanating from the IOF.

Q4-19-35 - The R/P called the SPR 800# on 12/17/19 @ 13:05 to report a "rotten egg smell" near the i/s of Jefferson & Duquesne, Culver City. A check of the wind data (from the SPR onsite Met Station) and of the IOF by field operators revealed that odor was not as a result of IOF activities/operations. It is possible the odor may be the result of the sewers and/or a nearby construction site.

Q4-19-36 - The R/P called the SPR 800# on 12/17/19 @ 13:22 to report a "rotten egg smell" near the i/s of Jefferson & Duquesne, Culver City. A check of the wind data (from the SPR onsite Met Station) and of the IOF by field operators revealed that odor was not as a result of IOF activities/operations. It is possible the odor may be the result of the sewers and/or a nearby construction site.



COMMUNITY STANDARDS DISTRICT – COMPLAINT LOG
FOURTH QUARTER 2019

Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q4-19-23</u>	10/11/19 @ 20:21	Lee, Thomas (AQMD)	909-414-6314	Jefferson/Overland, L.A.	Odor	tstapleton Email - 10/14/19 06:34
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none">On 10/11/19 @ 20:21, the on duty SPR Field Operator received a call from the Security Guard @ our Stocker/Fairfax gate advising that the R/P, AQMD Inspector Thomas Lee, was at the gate and wanted a tour of the field due to an odor complaint received by AQMD that was for the area of Jefferson/Overland.SPR Operator drove the Inspector through the Vickers 2 and Machado leases, but the only odor detected was from the ongoing fires near Sylmar.The AQMD Inspector left the IOF without issuing any NOVs or citations.A check of SPR's on site weather station revealed the wind direction on 10/11/19 from 19:00-23:59 was f/north to south, with an average wind speed of 8.1mph. No further action/investigation requested/taken.					
Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q4-19-24</u>	10/22/19 @ 01:21	██████████	██████████	La Cienega/Obama Blvds., L.A.	Odor	tstapleton Email - 10/22/19 07:13
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none">On 10/22/19 @ 01:21, the R/P called the SPR 24hr 800# and reported a strong skunk-like odor near the a/o La Cienega Blvd & Obama Blvd.SPR EH&S Specialist J. Walters called the R/P on 10/22/19 @ 01:28. The R/P related to Mr. Walters that she smelled a very strong skunk-like odor and that she called SPR's 800# which she found on a "neighborhood app" instructing residents to call SPR any time any odors are detected.Mr. Walters advised the R/P that he had checked the SPR on-site meteorological station and that the winds indicate that was from the east/northeast, which indicated the skunk-like smell was most likely not emanating from the IOF, but that he had SPR's on duty field operations checking the IOF for any potential issues. The R/P was satisfied and advised she did not require any additional contact from SPR.SPR Operators, after a thorough check of the field, advised that no unusual odors, skunk-like or otherwise, were detected.					
Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q4-19-25</u>	11/19/19 @ 09:30	Lee, Thomas (AQMD)	909-414-6314	See "Comments"	Odor	tstapleton Email - 11/19/19 14:24
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none">On 11/19/19 @ approx. 09:30, AQMD Inspector Thomas Lee, who was enroute to the IOF for a scheduled visit (for a RECLAIM Audit), informed SPR's EH&S Specialist J. Walters that he had received an odor complaint called into the AQMD last night, as well as three odor complaints this morning. Inspector Lee, as is customary, did not release any further details as to the times, locations, nor complainants names in regards to the odor complaints they received.After the visit, Inspector Lee agreed with SPR findings, in that the odors in question were most likely not coming from the IOF.					
Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q4-19-26</u>	11/19/19 @ 09:37	██████████	██████████	3500 b/o Sycamore Ave., L.A.	Odor	tstapleton Email - 11/19/19 10:36
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none">On 11/19/19 @ 09:37, the R/P called the SPR 24hr 800# and reported a "horrible skunk odor" near the R/P's residence in the 3500 b/o Sycamore Ave., L.A.SPR EH&S Specialist J. Walters spoke to the R/P on 11/19/19 @ 10:21 (after leaving a message and receiving a call back); At that time the R/P stated the odor was still present and she requested a call back with our findings.A check of the IOF by SPR field operations revealed no odors or incidents/activities that would have caused the odor in question.A check of the SPR on site Meteorological Station showed the wind direction were mostly northwest, north and from the southeast, making the possibility that the odor was coming from the IOF unlikely.The R/P was also contacted by Inspector Lee of the AQMD, who confirmed/agreed with SPR's findings, and the R/P stated that no further follow up was necessary.					



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Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q4-19-27</u>	11/19/19 @ 09:43	[REDACTED]	[REDACTED]	5900 b/o Blair Stone Dr., Culver City	Odor	tstapleton Email - 11/19/19 10:36
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none">• On 11/19/19 @ 09:43, the R/P called the SPR 24hr 800# and reported a "strong gasoline/oil burning smell" near the R/P's residence in the 5900 b/o Blair Stone Dr., Culver City.• SPR EH&S Specialist J. Walters called & spoke to the R/P on 11/19/19 @ 10:06. The R/P advised the odor first occurred this morning (11/19/19) @ approx. 06:00 and he again smelled it at approx. 08:15. He further indicated that it was more of a "tar-like" odor. Mr. Walters advised the R/P that he would contact him once he had followed up with SPR field personnel.• A check of the IOF by SPR field operations revealed no odors or incidents/activities that would have caused the odor in question.• A check of the SPR on site Meteorological Station showed the wind direction were mostly northwest, north and from the southeast, making the possibility that the odor was coming from the IOF unlikely.• The R/P was advised by SPR's J. Walters that if any pertinent findings were uncovered by SPR in the future, that he would be contacted.					
Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q4-19-28</u>	11/19/19 @ 16:02	[REDACTED]	[REDACTED]	La Cienega/Jefferson, L.A.	Odor	tstapleton Email - 11/20/19 08:56
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none">• On 11/19/19 @ 16:02, the R/P called the SPR 24hr 800# to report a "sulfur burning smell" that the R/P had noticed at approx. 05:00 hours that morning, near the i/o La Cienega Blvd & Jefferson Blvd.• SPR EH&S Specialist J. Walters immediately called the R/P back and left a message, however, after leaving numerous messages, the R/P never called Mr. Walters back nor has she contacted anyone else from SPR in regards to the initial complaint.• A check of the IOF by SPR field operations revealed no odors or incidents/activities that would have caused the odor in question.• A check of the SPR on site Meteorological Station showed the wind direction were mostly northwest, north and from the southeast, making the possibility that the odor was coming from the IOF unlikely.					
Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q4-19-29</u>	11/20/19 @ 07:43	[REDACTED]	[REDACTED]	3800 b/o Cochran Ave., L.A.	Odor	tstapleton Email - 11/20/19 08:53
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none">• On 11/20/19 @ 07:43, the R/P called the SPR 24hr 800# to report a "strong odor/burning smell" near the R/P's residence in the 3800 b/o Cochran Ave., L.A.. The R/P related she smells it every morning or every other morning and has also been getting bloody noses.• SPR EH&S Specialist P. Vowell spoke to the R/P (after leaving a message @ approx. 07:50 hours and receiving a call back @ 10:30 hours), at that time the R/P related that the smell starts between 04:00-05:00 has been quite bad for the last month or so, although it was noticeable before that.• SPR Safety Specialist B. Grayson telephoned the R/P on 11/20/19 @ approx. 11:15 and explained to the R/P of similar odors in the past in the same area and discussed what might be causing the ongoing issues (skunks, illegal activities, neighboring business, etc.), but that based on our findings (field checks and wind data) that it was unlikely that the odors were coming from the IOF. The R/P was satisfied with the findings and was appreciative of the follow up.• A check of the SPR on site Meteorological Station, for the time period in question, showed the wind direction were mostly northwest, north and from the southeast, making the possibility that the odor was coming from the IOF unlikely.					



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Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q4-19-30</u>	11/21/19 @ 16:13	[REDACTED]	[REDACTED]	5100 b/o Brea Crest Dr., L.A.	Noise	N/A (complaint fwd'd by DRP)
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none">On 11/21/19 @ 16:13, Mr. Stapleton of the DRP, emailed SPR to advise of a noise complaint received as part of the periodic review process.The R/P's email to the DRP was to complain about noise that is "24/7 from a well that is pumping loudly" near the R/P's residence in the 5100 b/o Brea Crest Dr., L.A.SPR EH&S Specialist J. Walters, upon receiving the email from the DRP, immediately called SPR on duty field Operators to check out the location.SPR EH&S Specialist J. Walters telephoned the R/P on 11/21/19 @ 17:45 and left a voicemail advising the R/P that SPR was investigating the R/P's noise complaint.SPR Operators, after checking the location in question and the surrounding area, could not any loud noise coming from any of the pumping units or any other equipment in the area.After SPR's investigation, Mr. Walters again telephoned the R/P. The R/P did not answer, so Mr. Walters left a voicemail advising the R/P of our findings and suggested that the noise could possibly be coming from a neighbor's pool equipment or some other source.Mr. Walters also drove to the location in the afternoon on 11/24/19, but did not hear any noise coming from SPR's IOF operations, but found that there is a lot of noise from street traffic near the location.SPR has yet to hear back from the R/P, so no further information is available.					
Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q4-19-31</u>	11/25/19 @ 17:37	[REDACTED]	[REDACTED]	5400 b/o Kinston Ave., Culver City	Odor	tstapleton Email - 11/26/19 07:50
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none">On 11/25/19 @ 17:37 the R/P called the SPR 800# to report a strong odor.SPR's on call EH&S Specialist P. Vowell called the R/P back a few minutes later and the R/P related the "long running, periodic issue of gas odors coming from the spaces and cracks in the concrete" of the R/P's apt. complex. The R/P would, in the past, call the Gas Co., but, according to the R/P, they always advised that it was "not them." The R/P the stated that she knows the smell is because of the "fracking we (SPR) do," The R/P also added that her and her neighbors only recently became aware of SPR's 800# and would be using it from now.SPR's Mr. Vowell advised the R/P that there is no fracking going on in the IOF, but she stated that she "knows we do."A check of the SPR on site Meteorological Station showed the wind direction on 11/25/19 from 15:00-19:00 shows that the wind direction was west to east, averaging at 10.2 mph. Taking the wind direction/speed into account and the fact that the R/P advised that the smell was coming from the cracks in the concrete, the odor(s) in question were not from SPR's IOF. Due to the nature of the complaint, SPR field operations were not contacted.					
Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q4-19-32</u>	11/26/19 @ 20:38	[REDACTED]	[REDACTED]	3600 b/o Kalsman Dr., L.A.	Odor	tstapleton Email - 11/27/19 08:05
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none">On 11/26/19 @ 20:38, the R/P called the SPR 24hr 800# to report a "strong skunk smell" near the R/P's residence in the 3600 b/o Kalsman Dr., L.A.SPR's on call EH&S Specialist P. Vowell called the R/P back a few minutes later and the R/P related that that at approx. 20:25 there was a strong skunk smell that had now dissipated to the point that it was almost gone. He further advised that this has been going on "intermittently for the last 3 years."SPR field Operators were immediately notified to check IOF for any unusual activities or incidents.SPR Operators checked the northern portion of the field, but did not detect any odors or any IOF activities that would account for the skunk smell.A check of SPR's onsite Meteorological Station showed the wind direction was from WSW to ENE at an average speed of 7.3 mph.Based on the field check and the Met Station data it was determined that the odor in question was not a result of IOF operations/activities.					



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Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q4-19-33</u>	12/08/19 @ 17:48			5400 b/o Kinston Ave., Culver City	Odor	tstapleton Email - 12/09/19 07:02
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none">• On 12/08/19 @ 17:48 the R/P called the SPR 800# to report a "fumes coming through from the Inglewood City oil field."• SPR's on call EH&S Specialist called the R/P back a few minutes later and the R/P related their was a "gaseous, propane-like odor" near the R/P's residence in the 5400 b/o Kinston Ave, Culver City. The R/P further advised she suspects the odor is coming from below grade (not directly from oil field ops), and that she has experienced this odor from time to time over the past few years (see SPR odor complaint #Q4-19-31).• EH&S contacted field operations who did an immediate sweep of the field, but no odors were detected.• A check of the SPR on site Meteorological Station showed the wind direction on 11/25/19 from 14:00-20:00 shows that the wind direction was from WSW and blowing from ENE at an average hourly rate of 9.0 mph. Taking into account the wind direction, the complaint location, and SPR's investigation, it was determined that the odor in question was not a result of IOF activities/operations.					
Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q4-19-34</u>	12/09/19 @ 19:45			3600 b/o Kalsman Dr., L.A.	Odor	tstapleton Email - 12/10/19 07:55
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none">• On 12/09/19 @ 19:45, the R/P called the SPR 24hr 800# to report a "burning rubber odor" near the R/P's residence in the 3600 b/o Kalsman Dr., L.A.• After leaving a message for the R/P (@ 19:59), SPR's EH&S Specialist J. Walters spoke to the R/P @ 20:17. The R/P advised that this odor is experienced "every so often," and particularly in the evenings. The R/P also advised that the odor is not a skunk odor, but similar and much more intense and similar to burning rubber.• The EH&S on call Specialist contacted SPR field Operators (on 12/09/19 @ 20:02), and advised them of the odor complaint and requested they drive through the IOF to check for any unusual odors/activities/incidents. After checking the entire n/s of the IOF, particularly the TVIC lease, including VIC2, the Block and Machado wells, the on duty field operators reported that they did not find any unusual odors or activities.• A check of SPR's onsite Meteorological Station for 12/09/19 for 18:00-21:00 showed the wind direction was from NE and blowing to the SW at an average hourly rate of 5.8 mph.• Based on the field check and the Met Station data it was determined that the odor in question was not a result of IOF operations/activities.					
Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q4-19-35</u>	12/17/19 @ 13:05			Jefferson & Duquesne Culver City	Odor	tstapleton Email - 12/17/19 15:17
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none">• On 12/17/19 @ 13:05, the R/P called the SPR 24hr 800# to report a "rotten egg smell" at the intersection of Jefferson Blvd. & Duquesne Ave., Culver City.• Upon receiving the odor complaint email from Map Mobile, on call EH&S personnel contacted the IOF field operators, who immediately checked the field for issues and/or odors, but none were found. It was noted that, near the area of the complaint, there is a sewer and a construction site, but it is unknown if related to the odors.• A check of SPR's onsite Meteorological Station for 12/17/19 12:00-15:00 showed the wind direction essentially out of the N/E, opposite of the field where the odor complaints were coming from.• Based on the wind data and field checks of the IOF, it was determined that the odor in question was not a result of IOF operations/activities.					
Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q4-19-36</u>	12/17/19 @ 13:22			Jefferson & Duquesne Culver City	Odor	tstapleton Email - 12/17/19 15:17
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none">• On 12/17/19 @ 13:22, the R/P called the SPR 24hr 800# to report a "rotten egg smell" at the intersection of Jefferson Blvd. & Duquesne Ave., Culver City.• Upon receiving the odor complaint email from Map Mobile, on call EH&S personnel contacted the IOF field operators, who immediately checked the field for issues and/or odors, but none were found. It was noted that, near the area of the complaint, there is a sewer and a construction site, but it is unknown if related to the odors.• A check of SPR's onsite Meteorological Station for 12/17/19 12:00-15:00 showed the wind direction essentially out of the N/E, opposite of the field where the odor complaints were coming from.• Based on the wind data and field checks of the IOF, it was determined that the odor in question was not a result of IOF operations/activities.					