



COMMUNITY STANDARDS DISTRICT – COMPLAINT LOG THIRD QUARTER 2019

Q3-19-17 - R/P called the SPR 800# on 07/03/19 @ 09:42 and reported a "strong smell of skunk" near the Village Green apartment complex. SPR reps went to the area shortly after the complaint, but no odors, skunk or otherwise, were detected.

Q3-19-18 - R/P called the SPR 800# on 07/13/19 @ 11:50 and reported a "foul odor." The R/P would not provide any further info as to the location or nature of the smell. An immediate check of the IOF revealed no odors or activities that may have caused any odor. A few days later, SPR was finally able to contact the R/P, the R/P related that [REDACTED] had not "personally" smelled an odor or been affected by it, but that [REDACTED] had noticed neighbors "mentioning" it on a neighborhood "app." No other complaints were received, no other follow-up was requested by the R/P.

Q3-19-19 - The R/P, AQMD Inspector Lee, called the SPR 800# 07/30/19 @ 00:14 and advised he was responding to the IOF for a field tour. The R/P advised he was onsite to investigate 3 odor complaints he had received from neighbors, but would not give any further info as to the location(s) or type of odor. The R/P toured the field with SPR Operators, but did not detect any odors and no citations/NOVs were issued.

Q3-19-20 - The R/P called the SPR 800# 08/06/19 @ 12:39 to report a "gas like odor" near [REDACTED] home in Culver City. The R/P advised that it has been happening "on & off for years" and that [REDACTED] believes it is from the "fracking" in the IOF. [REDACTED] advised [REDACTED] used to contact Gas Co. off & on for years, but that they never found anything, however, [REDACTED] recently acquired the SPR 800# and would be calling us moving forward. SPR reps assured the R/P that no "fracking" is being done in the IOF. Due to the location of the R/Ps residence, a check of the field by SPR Operators, and the wind speed/direction at the time of the complaint, it was determined that the reported odor was not emanating from the IOF.

Q3-19-21 - The R/P called the SPR 800# on 08/26/19 @ 01:56 to report a "really bad odor" in an area north of the field. SPR field operations immediately checked the field, but no odors or unusual activities were found. Based on the field investigation and the wind direction data pulled from the SPR on site Met Station, it was determined that any odors which may have been detected by the R/P were unrelated to the IOF or its activities.

Q3-19-22 - The R/P, AQMD Inspector Lee arrived at the IOF on 09/29/19 @ approx. 23:00 and advised the on duty SPR operators that he was investigating 3 odor/smoke complaints that his office had received (no further info was given as to the location or time of the complaints). The R/P was taken on an extensive tour of the field, but no odors or unusual activities we found and the R/P left with no citations/NOVs issued.



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Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q3-19-17</u>	07/03/19 09:42	██████████	██████████	Village Green Apt Complex (n/o IOF)	Odor	tstapleton Email: 07/03/19 10:49
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none"> • The R/P called the SPR 800# on 07/03/19 @ 09:42 to report a "strong scent of skunk coming into our homes..." • SPR representatives (D. Taimuty & B. Grayson) contacted the R/P shortly after receiving the call, and then went to the location directly after. • Once at the location, the SPR reps walked around the complex for several minutes, but no odors were detected. • Skunk odor unrelated to IOF activities, no further action taken/requested. 					
Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q3-19-18</u>	07/13/19 11:50	██████████	██████████	Inglewood Oil Field	Odor	tstapleton Email: 07/15/19 08:36
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none"> • The R/P called the SPR 800# on 07/13/19 @ 11:50 to report a "foul odor." • SPR EH&S representatives called the R/P back on 07/13/19 @ 12:00 and again @ 12:10 hours, but the resident did not provide a location and would only give very limited information pertaining to the odor complaint. • SPR Operators were notified on 07/13/19 @ 12:03 hours and check the entire IOF, but no odors were detected by the Operators. SPR nightshift Operators also check the entire field later that evening, but again no odors were detected. • A check of the on-site Met Station data revealed there was an onshore wind blowing west/southwest to the east/northeast. • SPR personnel were finally able to contact the R/P a few days later and the R/P advised that the "foul odor" was not experienced personally, but that the R/P had noticed neighbors mentioning an "odor" on an unknown neighborhood "app," and assumed they had called SPR to complain. • No calls regarding any odors were called in to SPR's 800# and no other employees were contacted by any citizens to complain about any odors emanating from the IOF. 					
Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q3-19-19</u>	07/30/19 00:14	Lee, Thomas (AQMD)	909-414-6314	"Ladera Heights area"	Odor	tstapleton Email: 07/30/19 06:27
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none"> • On 07/30/19 @ 00:14 the R/P, AQMD Inspector Thomas Lee, called the SPR 800# asking for a SPR representative meet him at the IOF to investigate 3 odor complaints he had received from the Ladera Heights area on 07/29/19 (the exact time and/or type of odors were not provided by the R/P). • SPR EH&S Specialist Joe Walter immediately called the R/P back and was informed by the R/P that he was already at the IOF and he would like to tour the field. Mr. Walters called SPR operators on duty and instructed them to meet the R/P at the Stocker/Fairfax gate for a field tour. • Operations advised that the R/P was driven to and assessed the gas & water plants and the BC tank farm areas, but no odors were detected, the R/P departed the IOF @ approx. 00:55. • Data from the IOF onsite Met Station (07/29/19 21:00 through 07/30/19 01:00) showed the wind direction was from the SW & blowing to the NE @ an average hourly rate of ~7.3 mph. Taking this data, the area the complaints came from, the negative results of the R/P's field tour, the odors were not from SPR operations. 					

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Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q3-19-20</u>	08/06/19 12:39	██████████	██████████	█████ Kinston Ave. Culver City	Odor	tstapleton Email: 08/06/19 13:04
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none">On 08/06/19 @ 12:39 the R/P called the SPR 800# to report a "gas like odor" that has been happening "off and on" near █████ residence in the █████ b/o Kinston Ave., Culver City that █████ believes is emanating from "fracking" in the IOF.SPR on-call EH&S Specialist P. Vowell returned the R/P's phone call on 08/06/19 @ 12:41 and left a message.The R/P returned SPR P. Vowell's call on 06/06/19 @ 13:06. Mr. Vowell assured the R/P that there is no fracking taking place in the IOF.During the call, the R/P stated the "odor" has been happening for "years," but the most recent incident was yesterday (08/05/19) @ 10:00. █████ related that it smelled like propane, left a metallic taste in █████ mouth and made █████ dizzy. █████ advised that █████ has called the Gas Co. in the past, but they have never found anything each time they responded to █████ apartment complex. █████ further advised that █████ just recently acquired SPR's 800# and, now that █████ knows it, █████ will be calling it whenever █████ smells the "odor" in question.A check of the IOF by SPR operations revealed no odors or activities that would cause the odor in question and a check of the on site Met Station confirmed that the odor was not coming from the IOF.					
Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q3-19-21</u>	08/26/19 01:56	██████████	██████████	█████ b/o Punta Alta Dr., Los Angeles	Odor	tstapleton Email: 08/26/19 06:20
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none">On 08/26/19 @ 01:56 hours, the R/P called the SPR 800# to report an odor stating "smells like burning tires and a really bad odor."SPR Operators were called and immediately checked the field, but no odors, nor any source of an odor was found.SPR EH&S Specialist J. Walters called the R/P on 08/27/19 @ 13:40 to further follow up on the complaint and to get a more accurate location of where the odor was detected. The R/P advised █████ lives in the █████ b/o Punta Alta Dr., L.A. (which is n/e/ of the IOF).The R/P related that █████ first noticed a "burning rubber/tires, burning plastic or possibly natural gas type smell" on 08/25/19 @ approx. 23:00 hours. At approx. 01:00 hrs. on 08/26/19 █████ the smelled something that resembled burning rubber or plastic.The SPR investigation & wind direction was related to the R/P; █████ was satisfied with the return call & the discussion and indicated no further follow up was needed.The wind speed/direction was pulled from SPR's on-site Met Station, which indicated the wind speed was 2 mph, blowing south to north, which makes it unlikely the odor was emanating from the IOF.					
Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<u>Q3-19-22</u>	09/29/19 23:00 (approx.)	Lee, Thomas (AQMD)	909-414-6314	Area n/w of the College	Odor	tstapleton Email: 09/30/19 08:55
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none">On 09/29/19 @ approximately 23:00 hours, the R/P (AQMD Inspector Thomas Lee) arrived at the IOF to perform an unannounced inspection of our facility due to an odor/smoke complaint which the AQMD received on 09/29/19 @ approximately 21:40 hours.The area of concern was the n/w side of the college. The R/P was driven up main road, by the Gas Plant, WD Phillips camp, down the "s" turn, the TVIC & VIC 2 areas, VIC 2 screw compressor, VIC 2 vessel, up to TVIC 2 setting, down to the VIC 1 rain basin, by the water plant, down to the BC tank setting, and the ended back at the guard shack @ approx. 00:00 hours. No odors or any other issues were found during the field inspection and the R/P left the location with no NOV's or citations given.A check of the SPR Met Station showed the wind speed at an avg of 3.275mph, south/southeast during the hours of 21:00-23:59 hours.					