

**COMMUNITY STANDARDS DISTRICT – COMPLAINT LOG  
FOURTH QUARTER 2016**

REF #	DATE & TIME	NAME (LAST, FIRST)	PH#	COMPLAINT TYPE	LOCATION	COMPLAINT	FM O&G ACTION	CALLER RESPONSE	RESPONSE TIME	CSD REPORTING (EMAIL)	DATE & TIME REPORTED	COMMENTS
1516	11/01/16 1445	AQMD Inspector	1.800.288.7664	Odor	Anonymous	<p>FM O&amp;G's personnel received a voice message from an AQMD Inspector regarding an anonymous odor complaint called into their 800 number during the morning.</p> <p>The AQMD Inspector stated he responded to the site and inspected the perimeter of the oil field and detected no odors. He also said he was unable to reach the complainant by phone and does not know where the complainant is located.</p> <p>(pg)</p>	FM O&G Operations verified there were no issues in the field with no alarms from the monitors at the gas plant.	N/A	N/A	<p>DRP: (tstapleton)</p> <p>AQMD: (mhernandez)</p>	<p>11/01/16 1647</p> <p>11/01/16 1647</p>	
1616	12/09/16 1741	██████████	██████████	Odor	Culver City	<p>FM O&amp;G's 800 number received an odor complaint from a Culver Crest resident regarding a gas smell.</p> <p>The resident indicated that between 9:00 am – 9:30 am</p>	<p>Upon investigation FM O&amp;G operations confirmed the field was operating normally and no alarms from the monitoring at the gas plant.</p> <p>Met Station data showed the wind direction during the time in question was wind was from the east/southeast.</p>	The caller was appreciative of the quick response and indicated if need be they would place a more timely call.	1745	<p>DRP: (tstapleton)</p> <p>AQMD: (mhernandez)</p>	<p>12/12/16 0658</p> <p>12/12/16 0658</p>	

						Friday morning they detected a gas smell while in their backyard, which abuts Holy Cross Cemetery.  (lp)						
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