

**COMMUNITY STANDARD DISTRICT
COMPLAINT LOG**

Fourth Quarter

REFERENCE NUMBER	DATE/ TIME	NAME (LAST, FIRST)	PHONE NUMBER	TYPE OF COMPLAINT	PXP ACTION	CALLER RESPONSE	CSD REPORTING	DATE/ TIME REPORTED	COMMENTS
0916	08/28/09 2245	[REDACTED]	[REDACTED]	Noise Ladera Crest/ Hahn Park	Noise complaint received during the CAP meeting. Investigation found all equipment operating properly. The investigation is ongoing and we will remain in contact with the homeowner.	Spoke to [REDACTED] told [REDACTED] I would follow up either Friday or Monday. Stated that would be fine.	emailed: pubHealth (clandowski) emailed: ORP (Ifreeman)	08/29/09 0927 08/28/09 0927	
0917	09/17/09 2307	[REDACTED]	[REDACTED]	Odor Ladera Crest	2311 Returned [REDACTED] call, and began an investigation. Two operators checked all equipment in the area and detected no odors or source. Returned [REDACTED] call 30 min. later to		emailed: AGMO (mhernandez) emailed: ORP (Ifreeman)	09/18/09 1548 09/18/09 1548	
					inform [REDACTED] of the status of the investigation and to inquire if the odor was still present. [REDACTED] indicated the odor was gone. (BG)				

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0918	09/19/09 1215	[REDACTED] [REDACTED] (Aamo Inspec.)	909 396.2370	Odor Windsor Hills (Arch Crest)	1215 Aamo Inspec. Arrived at the Main gate to investigate an odor complaint received to their 800 Number at 1100. PXP operator met the inspector at the gate where the inspector asked if any work was taking place or if any Break downs had been reported. The operator informed the inspector that no work is conducted on Sat. and all equipment was		emailed: Aamo (mhenandez) emailed: ORP (lfreeman)	09/21/09 1404 09/21/09 1404	When at the Callers home the Aamo Inspector detected a slight odor and the wind was blowing S/W
					Operating properly. The inspector asked what the weather was like that morning, it was foggy and overcast. The inspector stated due to the humidity the odor may have been				
					Stronger in the morning. Roads were made at 0630 and no odors were detected.				

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0919	09/23/09 2219	[REDACTED]	[REDACTED]	Noise Ladera Crest	Field investigation reported. All equipment was operating in working order. (BO)	PXP returned [REDACTED] call (09/24/09) to report the findings of the investigation.	emailed: ORP (Ifreeman) emailed: LA Pub Health (clandowski)	10/01/09 1735 10/01/09 1735	The call to the 800 number was reported at the location of La Cienega and Fairfax.
0920	09/23/09 1545	[REDACTED]	[REDACTED]	Odor Stocker and La Brea	PXP operator's began a field investigation to locate the source. They also traveled east on Stocker between La Cienega and La Brea. Faint Skunk odor was detected, that was hit last week (SG)	[REDACTED] call was returned 09/28. A Follow up call was placed 9/29 to report the findings of the investigation.	emailed: ORP (Ifreeman) emailed: AAMO (mhermanandez)	09/29/09 0852 09/29/09 0852	1650 - 09/28 as AAMO Inspector arrived at the field to conduct an investigation based on the odor complaint. No odors were detected.
0921	10/01/09 0844	[REDACTED]	[REDACTED]	Odor La Cienega between Haha Park and Stocker	PXP operators began an investigation of the field to locate the source. The Callers route was driven and the perimeter inside the fence line. No odor was detected and all equipment was operating properly (SG)	[REDACTED] call was returned to inform [REDACTED] of the outcome of the investigation.	emailed: ORP (Ifreeman) emailed: AAMO (mhermanandez)	10/01/09 1739 10/01/09 1739	

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0922	10/01/09 0600	[REDACTED] [REDACTED] (AAMO Inspector)	[REDACTED] [REDACTED]	odor	AAMO Inspector Arrived at the field on 10/01/09 at 0915 regarding a strong odor complaint. [REDACTED] received at 0600 on 10/01/09 from someone living near the Cemetery. (PG)	PXP's operator drove the inspector to the area of the complaint as requested, the inspector did notice a slight odor but stated it wasn't enough to warrant a complaint.	emailed: DRP (IFreeman) emailed: AAMO (mherwandez)	10/05/09 1340 10/05/09 1340	
0923	10/02/09 2350	[REDACTED] [REDACTED] (AAMO Inspector)	[REDACTED] [REDACTED]	odor Ladera Crest	AAMO Inspector Arrived at the field on 10/03/09 at 0915 regarding a strong odor complaint, [REDACTED] received the call just before midnight from someone in Ladera Crest (PG)	PXP's operator drove the inspector to the requested area where [REDACTED] did notice a slight odor but not enough to warrant a NOV.	emailed: DRP (IFreeman) emailed: AAMO (mherwandez)	10/05/09 1540 10/05/09 1540	
0924	10/04/09 2030	[REDACTED] [REDACTED] (AAMO Inspector)	[REDACTED] [REDACTED]	odor Ladera Crest	AAMO Inspector Spoke with an operator regarding an odor complaint. All equipment was in working order. (PG)		emailed: DRP (IFreeman) emailed: AAMO (mherwandez)	10/04/09 1549 10/04/09 1549	

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0925	10/17/09 0658	[REDACTED]	[REDACTED]	Noise Ladera Crest	Returned [REDACTED] call at 0732, where [REDACTED] stated that the night before [REDACTED] heard noise coming from the oil field. [REDACTED] was informed that the operator on duty last night would not return until 1700 and we would call the operator currently on duty and also call the operator on duty last night when [REDACTED] returned at 1700 (p)	Returned [REDACTED] call at 1809 as requested to inform [REDACTED] that we had spoken with both operators and based on their investigation everything was in working order. And advised [REDACTED] to please call if the noise was heard again.	emailed: LACPH (elawdowski)	10/19/09 0800	
0926	10/17/09 2340	[REDACTED]	[REDACTED]	Noise Ladera Crest	2340 [REDACTED] called the 800 number to report a loud noise of a engine or fan. [REDACTED] call was returned at 1210, where the details were taken and a field investigation would begin. [REDACTED] was advised that pending the outcome of the investigation a return call to [REDACTED] may take place later in the morning. (SG)	Thanked us for the returning his call.	emailed: DAP (IFreeman) emailed: LACPH (elawdowski)	10/19/09 0800	
							emailed: DAP (IFreeman)	10/19/09 0800	

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0927	10/22/09 2235	[REDACTED] (AAMO Inspect)	[REDACTED] [REDACTED]	Odor Stocker and La Cienega	An AAMO Inspector Arrived at the field to investi- gated four odor Complaints from motorist who Called their 800 Number. As re- quested a Proce- Haw Operator drove		emailed: ORP (lfreeman) emailed: AAMO (mhermendez)	10/23/09 1527 10/23/09 1527	Upon further investigation, it was deter- mined which lines run th- rough the im- mediate area. PXP Operations used an odor detector in an attempt to located the source, and when unable to iden- tify the source of the odor, Dtg Alert was promptly noti- fied in order to further investigate the possible Source of the odor. The Area was ex- cavated and no source was detected.
					the inspector inside the per- imeter of the field along La Cienega, where the AAMO Ins- pector stated he did smell a slight odor.				
0928	10/27/09 1900	[REDACTED] [REDACTED] (AAMO Inspect)	[REDACTED] [REDACTED]	Dust Windsor Hills	AAMO Inspector arrived at the field to investigate a dust complaint from a resident who call- ed their 800 number when at the home of the caller the ins- pector gauged the wind speed from 30- 40 mph, and asked		emailed: ORP (phsehiva) emailed: AAMO (mhermendez)	10/28/09 1712 10/28/09 1712	

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					if we were performing any work outside normal production. No unusual activities were occurring at the time of the complaint				The A&M Inspector asked if we watered the roads and the operator replied during daylight hours. The inspector did say we must be mindful of fugitive dust.
0929	10/27/09 2010	[REDACTED]	[REDACTED]	Dust Stocker Street	(S6) [REDACTED] called the 800 number to report dust blowing along Stocker Street. A PXP operator was notified, where the operator informed EHS staff that an A&M Inspector had left the field 30 min prior and that all work had	As requested [REDACTED] call was returned the following morning at 1013, where [REDACTED] asked if any work was being done on the field during the time of the complaint, it was explained that no	emailed: ORP (phachiva)	10/28/09 1712	Based on weather conditions throughout the entire LA Basin A&M issued wind-blown dust and ash advisory warning for the region.
					Stopped at 1700. And as soon as they were in a timeframe to run a water truck they would begin.	was taking place and due to the restrictive hours truck activities on the field we were unable to run a water truck during the evening.	emailed: A&M (Mhernandez)	10/28/09 1712	
0930	11/03/09 0534	[REDACTED]	[REDACTED]	Noise Ladera Crest	(S6) [REDACTED] called the 800 number to report a high pitch sound that occurred during the night and into the morning. PXP operators and EHS staff began investigation, all equipment was in working order (S6)	(10) [REDACTED] called at 0805 and left a voice message. Called [REDACTED] again at 1245 and spoke with [REDACTED] where [REDACTED] explained hearing noise between 0200-0300, we re-	emailed: Public Health (Clandowski)	11/03/09 1045	
							emailed: ORP (phachiva)	11/03/09 1045	

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						posted to [redacted] that all equipment was in working order, and that the operators were still in the process of rechecking belts and if			
						[redacted] liked we could call [redacted] back. 1734 spoke to [redacted] that no equipment need to be replaced and to please call the 800 num-ber at the			
						time [redacted] heard the noise.			
						(10)			
0931	11/18/09 1942 (800 Numbr.)	[redacted]	[redacted]	Noise	1946 [redacted] call was returned where [redacted] reported a whining noise was especially loud, the produc-tion operator checked the im-mediate area and reported that	A follow up to [redacted] call to the 800 number and email was placed the following mor-ning where the outcome of	emailed: Public Health (clandowski)	11/19/09 1650	
	11/18/09 2426 (email to ombodperson)	[redacted]	[redacted]	Ladera Crest			emailed: ORP (Ifreeman)	11/19/09 1650	

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					a belt on a well was being checked and the well would be shut down and belt replaced.	of the investigation was detailed			
					(BB)				
0932	11/19/09 2015	[REDACTED] (AAMO Insp.)	[REDACTED]	Odor/Noise Hahn Park	AAMO Insp. arrived at the field at 2300 hours regarding a noise and odor complaint received to their 800 num. The AAMO Insp.		emailed: Public Health (claudowski) emailed: AAMO (mherandez) emailed: DRP (lfreeman)	11/20/09 1631 11/20/09 1631 11/20/09 1631	The Call was placed by people leaving the CAP meeting held at the park.
					and PXP operator drove the area adjacent to the park and detected no odors or noise out of the ordinary. The inspector asked if any break down had occurred.				
					None had.				
					(SC)				

[illegible]

COMMUNITY STANDARD DISTRICT COMPLAINT LOG

November 23, 2009 – December 31, 2009[illegible]