



COMMUNITY STANDARDS DISTRICT – COMPLAINT LOG  
FIRST QUARTER 2021

~ COMPLAINT SUMMARY ~

**Q1-21-01:** The R/P emailed SPR's EHS Manager on 2/16/21 @ 13:04 hrs. to report "Noisy Oil Derricks" on Valentine's Day 2-14-21. The R/P stated that he lived on Vinton Avenue and he and his wife heard the oil derricks growling and creaking on Sunday morning in the IOF. He indicated that it was very distracting and upsetting. The R/P also left a message stating the noise sounded like a monster type roaring, and a roar of an animal. Operations conducted and documented a thorough inspection of the wells and equipment in the area closest to the R/P's location; no equipment noises were identified. SPR's safety rep. mentioned that SCE had been clearing vegetation in the area, and that may have attributed to the noises the R/P had heard. Note that the closest piece of equipment to the R/P's residence from the IOF is 2200' away.

**Q1-21-02:** The R/P called SPR's 800 number on 3/21/21 @ 21:48 hrs. to report a "burnt chemical smell". EHS On-Call returned the R/P's call @ 21:57 hrs. R/P stated that there was a burnt chemical smell and she was informed by others to call in all odors to the SPR 1-800 number. EHS On-Call notified SPR Operations and they conducted a thorough inspection of the IOF, no odors from operations were detected. Based on the site assessment and SPR's MET Station data, it was determined that the odor was not from SPR operations.

~ ~ DETAILS ~ ~

Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<b>Q1-21-01</b>	2/16/21 @ 13:04			Vinton Ave. Culver City	Noise	Delatorre Email - 2/16/21@ 13:22
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none"><li>On 2/16/21 @ 13:04 hrs. SPR's EHS Manager received an email from the R/P concerning "Noisy Oil Derricks" on Valentine's Day 2/14/21". He stated that on Sunday morning he and his wife heard the oil derricks growling and creaking in the IOF. He indicated that it was very distracting and upsetting.</li><li>SPR's EHS Manager responded to the R/P's email @14:15 hrs. and requested the R/P's phone number to contact them directly and investigate the source of the noise.</li><li>The R/P responded @ 14:24 hrs. with his address and phone number.</li><li>SPR's EHS rep. called the R/P @14:44 hrs., call went to voice mail. EHS rep. left a message for the R/P to call him back.</li><li>The R/P called back @ 15:30 hrs. and left a message. He stated that he lived at Vinton Ave. and the noise sounded like a monster type roaring. A new noise; sounded like a roar of an animal. He also said that he didn't go up there to check or hike up near Stoneview. He indicated that he knows the "equipment is getting older and older and probably making a big old mess". The R/P also stated that he filed a complaint on the website.</li><li>Operations monitored all equipment in the vicinity of VIC2 along with the Machado and Block wells on the NE portion of the IOF. Operations reported no activities or any unusual noise coming from the IOF. SPR will continue to monitor the area for noises within the vicinity. SPR's Safety rep. stated that he believes that the growling/roaring noise was attributed to a SCE sub contractor clearing vegetation in the area.</li><li>2/17/21 @ 10:30 hrs. EHS rep. reported that he visited the VIC2 AWT area and heard very little equipment operating. He indicated that the traffic on College Blvd was steady and even louder. He also noted that from the edge of the IOF to the R/P's residence is approximately ~2200-ft to the nearest piece of equipment, i.e., VIC2 AWT</li><li>2/18/21 Operations assessed and provided a detailed list of wells inspected in the area. Based on the review, there is/was no well or equipment that appeared to have caused the noise the R/P was referencing.</li></ul>					
Reference #	Date & Time	Reporting Party (R/P) Name (Last, First)	Phone #	Location	Complaint	CSD Reporting (EMAIL - Date/Time)
<b>Q1-21-02</b>	3/21/21 @ 21:48			Village Green, Baldwin Hills	Odor	Delatorre Email - 03/22/21 @ 07:28
Comments/ Sentinel Peak Resources actions:	<ul style="list-style-type: none"><li>On 3/21/21 @ 21:48., the R/P called SPR's 24hr 800 number to report an odor complaint, described as a "burnt chemical smell".</li><li>SPR's EHS On-call rep. contacted the R/P @ 21:57 hrs. The R/P stated that there was a burnt chemical smell and she was told to call in all smells. She lives in the Village Green Apartments in Baldwin Hills. EHS On-Call informed her that we would investigate and if she would like a call or text back with what we find. She said no.</li><li>SPR EHS on-call rep contacted SPR operations @ 22:01 hrs. Operator indicated that he was just at Kenneth Hann Park perimeter and didn't detect anything, but said it was windy. He also indicated that everything was normal at the gas plant. Operations conducted another inspection and checked the lease line areas on both sides nearest Village Green and reported no odors. Note that southwest edge of the Village Green complex is approximately 0.7 miles from the nearest equipment on IOF.</li><li>On-site MET Station - Wind speed/direction data was provided from 19:00 hrs. to 23:00 hrs. on 3/21/21. Based on the time of the odor complaint, the wind direction was out of the (NNW) at 11.8 mph. The average wind direction was out of the (NNW) at an average speed of 12.4 mph. Note that the R/P's location is NE of the IOF and winds were out of the NNW blowing to the SSE at the time of the complaint, therefore it is unlikely to be from IOF operations.</li></ul>					

Complaint Reference # Q1-21-02

Data was saved using Vista Data Vision

Saved: 2021-03-21 14:05:59

Time Period: 2021-03-21 19:00:00 - 2021-03-21 23:00:00

Time	WS_	WD_	WD
	Vector [mph]	Vector [°]	[General]
3/21/2021 19:00	14.4	340.7	NNW
3/21/2021 20:00	11.5	336.2	NNW
3/21/2021 21:00	12.0	337.9	NNW
3/21/2021 22:00	11.8	339.5	NNW
3/21/2021 23:00	12.4	336.0	NNW
AVERAGE	12.4	338.1	NNW

