



COMMUNITY STANDARDS DISTRICT – COMPLAINT LOG
FIRST QUARTER 2017

REF #	DATE & TIME	NAME (LAST, FIRST)	PH#	LOCATION	COMPLAINT	Sentinel Peak Resources Actions	RESPONSE TIME	CSD REPORTING (EMAIL)	DATE & TIME REPORTED
<u>Q1-17-01</u>	01/18/17 08:41	[REDACTED]	[REDACTED]	[REDACTED]	Property Damage	Contacted property owner. Inspected site with structural expert. Report pending completion of 2017 ground movement report.	N/A	01/18/17 @ 9:39 AM	01/18/17 @ 9:39 AM
COMMENTS: [REDACTED] called Dan Taimuty on 01/18/17 at 8:41 and advised that [REDACTED] home was experiencing cracks which were getting worse. Mr. Taimuty arranged for an inspection of the property with a structural expert on 01/24/17 starting at 9:30 AM. [REDACTED] gave Mr. Taimuty an inspection of [REDACTED] home on the 01/24/17. The structural expert arrived at the property 20 minutes later and conducted a thorough inspection. A report will be provided to [REDACTED] upon completion of the 2017 ground movement report.									
<u>Q1-17-02</u>	01/18/17 14:38	[REDACTED]	Unknown	Unknown	Noise complaint	Attempted to obtain further information	N/A	N/A	01/27/17 12:27
COMMENTS: D. Taimuty was contacted & advised of the complaint at the CAP meeting (01/26/17) by [REDACTED]. [REDACTED] stated that [REDACTED] filed the complaint with L. Paillet (formerly w/FMOG) on 01/18/17 @ 14:38 hours. D. Taimuty asked [REDACTED] to stay after the meeting to discuss the complaint, but [REDACTED] left the meeting w/o contacting him.									
<u>Q1-17-03</u>	02/06/17 01:28	[REDACTED]	[REDACTED]	[REDACTED]	Odor complaint	EH&S rep P. Vowell contacted [REDACTED] via telephone @ 02:05 hours to gather further information and subsequently investigated the complaint.	37 mins	DRP: (tstapleton) AQMD: (reynosa)	02/06/17 09:21
COMMENTS: [REDACTED] called to complain of a strong "oil well" odor. P. Vowell advised: Upon checking with oil field operations this morning, it was discovered a small leak of approximately 4 gallons of oil and 10 gallons of produced water (well below any reportable threshold) was being fixed during that time period, but at a location to the west and south of [REDACTED] location. Wind speeds in the area were light, approximately 4 to 5 mph, and coming from the East, which would have likely taken the odor away from [REDACTED] location.									
<u>Q1-17-04</u>	02/21/17 14:18	[REDACTED]	[REDACTED]	[REDACTED]	Other	EH&S rep B. Grayson contact [REDACTED] via telephone @ 14:34 hours to and then responded to [REDACTED] residence along with Eng. D. Taimuty	16 mins	N/A	02/21/17 16:43
COMMENTS: <ul style="list-style-type: none"> • Grayson & Taimuty drove to location &, on the way, observed water discharging from a pipe onto the street and going down the street to a storm sewer at the bottom of the hill. • [REDACTED] is familiar with catch basins and their purpose. The specific catch basin is Vickers 1. We walked off the street toward the Vickers 1 catch basin as far as we could until we came to a fence. We then discussed what was happening and explained how the water treatment systems worked. • [REDACTED] main concern was that we might have been pumping produced water and possibly entrained oil onto the street. We clarified that the water was only runoff from the recent rains that was captured in the catch basin and, further, that we were treating the rain water before discharging. • Since then, Sentinel Peak Resources has ceased discharging water. • [REDACTED] seemed satisfied with the discussion. Sentinel Peak Resources promised [REDACTED] that a Representative would call [REDACTED] back within the next few days to discuss further. • The address is not [REDACTED] residence. [REDACTED] provided that address because it is the closest house to the catch basin • Sentinel Peak Resources contacted [REDACTED] and advised [REDACTED] that a field inspection was not possible. However, the CSD-Assigned Field Inspector visited the Catch Basin during his next inspection (02/23/17). • The Regional Water Quality Control Board (RWQCB) inspected the storm water management program on 03/08/17. The inspector did not have any concerns. • At the request of a board member, a second RWQCB inspection was conducted on 03/22/17. Again, the inspector did not have any concerns. ◊ It should be noted that a concern was expressed by one of the neighbors regarding foam that was observed on water emerging from a storm sewer near [REDACTED] house and near the field boundary. Sentinel Peak Resources conducted field tests on the water being discharged from the catch basins. No foaming tendencies were observed. Water samples were sent to laboratories for further analysis. An analytical evaluation is underway. 									

REDACTED BY T. STAPLETON DRP 4/10/2017



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[illegible]

[illegible]