

REVISED

REF #	DATE & TIME	NAME (LAST, FIRST)	PH#	COMPLAINT TYPE	COMPLAINT	PXP ACTION	CALLER RESPONSE	CSD REPORTING (EMAIL)	DATE & TIME REPORTED	COMMENTS
3412	10/01/12 9:45 pm	[REDACTED]	[REDACTED]	Noise Ladera Crest	PxP's 800 Number received a call regarding a loud generator noise.	PxP responded to the 800 number call at 10:19 pm. The resident stated the noise appeared to be emanating from the east side of La Cienega. PxP's Operators began a field investigation at 10:20 pm. Operators reported the	The caller appreciated the follow-up call.	Public Health (clawdowski) DRP: (rkambare)	10/2/12 1:52 pm 10/2/12 1:52 pm	The investigation is ongoing as the source of the noise has not yet been identified.
						field was operating normally. At 1:00 pm 10/2 the preliminary findings were reported back to the resident. (5g)				
3512	10/31/12 12:03 pm	AGMO Inspector		Odor Culver City	AGMO notified PxP that their 800 number received 2 odor complaints at 4:32 am. One caller described the	An investigation of the field found the field operating normally. There were no active operations in the immediate area of		AGMO: (mhernandez) DRP: (rkambare)	10/31/12 4:36 pm 10/31/12 4:36 pm	No Drilling was taking place at the field at the time of the complaint. Wind direction was from the
					odor as a gas smell.	Culver city. There were no alarms from the gas plant. (P3)				east/north east
3612	11/06/12 1:54 am	AGMO Inspector		Odor Culver Crest	An AGMO Inspector arrived at the field to investigate 3 odor complaints received to their 800 number between 11:00 pm - 11:30 pm.	PxP operators drove the inspector through the field to the area of the complaint. No odors were detected at the time of the inspection. An inves-		AGMO: (mhernandez) DRP: (rkambare)	11/06/12 2:45 pm 11/06/12 2:45 pm	There was no drilling on the field at the time of the complaint. Wind direction was from the east/north east.

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						<p>igation of the field confirmed there were no operational issues, no alarms from the gas plant air monitors.</p> <p>(Pg)</p>				
3712	11/13/12 1:49 pm	[REDACTED]	[REDACTED]	Noise/ odor Windsor Hills	PXP's 800 number received a call from a resident complaining about a "buzzing noise and strong odor." The caller mentioned	PXP's Ombudsperson responded to the 800 number caller at 1:53 pm. An investigation began at 1:53 pm. A workover rig was working in the area during PXP's modified	The outcome of the investigation was reported back to the resident. They inquired who would receive the notice of the complaint	<p>AOMO: (mhenandez)</p> <p>DRP: (rkambara)</p> <p>Public Health (clandowski)</p>	<p>11/13/12 4:05 pm</p> <p>11/13/12 4:05 pm</p> <p>11/13/12 4:05 pm</p>	Both morn. and Tues. the wind direction was from the N/E in the morning and from the S/W in the afternoon.
					Seeing a rig working across LaBrea. The complainant indicated the noise had occurred on and off beginning the day before. The complainant stated the odor occurred earlier in the day. They also reported throat irritation.	work hours (8am-5pm). An odorant was used to mitigate any odors and the equipment believed to be the source was used only when necessary (as the work is scheduled for completion today).	and how would it be logged. The complaint process was explained and which agencies would receive notification.			
3812	11/14/12 8:49 am	[REDACTED]	[REDACTED]	Noise Windsor Hills	<p>(1p)</p> <p>PXP's 800 number received a call from a Windsor Hills resident complaining about a "buzzing" noise. The caller indic-</p>	<p>PXP's Ombudsperson began the investigation at 9:00 am. A vacuum truck at the job site was identified as the source of the noise. At 9:08 am while still at the site, PXP's</p>	The caller stated the noise was greatly reduced and thanked PXP for the follow-up.	<p>Public Health: (clandowski)</p> <p>DRP: (rkambara)</p>	<p>11/14/12 10:53 am</p> <p>11/14/12 10:53 am</p>	

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					ated the noise was the same as reported the day before.	Ombudsperson called the resident to inquire if the noise was reduced. As the truck was taken off the job and a different truck was utilized (1p)				
3912	11/20/12 10:33 am	[REDACTED]	[REDACTED]	Property Damage Baldwin Hills	PXP's Ombudsperson received an email through the CSD website from a resident complaining about property damage.	PXP's Ombudsperson called the resident at 11:03 am and left a voice message with both the 800 number and the direct office number. (1p)		PublicWorks: (sburger) DOGG: (AKhan) DRP: (rkambara)	11/20/12 2:55 pm 11/20/12 2:55 pm 11/20/12 2:55 pm	PXP's Ombudsperson will continue to try and reach the resident.
4012	12/04/12 2:50 pm	[REDACTED]	[REDACTED]	Odor Stocker & Santa Rosalia	PXP's 800 number received a call from a complainant regarding an odor. PXP's Ombudsperson returned the call at 1:33 pm. The caller stated they smelled an exhaust smell at the intersection. The caller stated the odor was similar to what they've smelled previously at Kennerth Hahn Park (unreported).	PXP's Ombudsperson contacted operational who immediately began a field investigation. Through an investigation of the field, no issues were identified and there were no alarms from the air monitoring equipment at the gas plant or drilling rig located approx. 2.5 miles west of the complaint area. (1p)	The findings of the investigation were reported to the complainant. They thanked PXP for the returned call.	AGMO: (mherandez) DRP: (rkambara)	12/04/12 2:50 pm 12/04/12 2:50 pm	Metereological station data indicated wind direction from S/W.

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4112	12/21/12 11:18 am.	Anonymous	N/A	Noise	PXP's 800 number received a noise complaint from a "visitor at the hotel on LaBrea." No phone number or name were provided.	PXP's Ombuds person contacted operations who immediately began a field investigation. PXP operators reported the field was operating normally and there were no operational issues. At the time of the complaint crews from the 2 maintenance rigs within the closest proximity were on their lunch breaks.		Public Health (clandowski) DRP (rkambara)	12/21/12 2:37 pm. 12/21/12 2:37 pm.	
						(lp)				