

COMMUNITY STANDARDS DISTRICT – COMPLAINT LOG
SECOND QUARTER 2015

REF #	DATE & TIME	NAME (LAST, FIRST)	PH#	COMPLAINT TYPE	LOCATION	COMPLAINT	FM O&G ACTION	CALLER RESPONSE	RESPONSE TIME	CSD REPORTING (EMAIL)	DATE & TIME REPORTED	COMMENTS
0415	04/13/15 0821	LACDRP		Info. Request	View Park	FM O&G's ombudsperson received an email from LACDRP who received an email from a resident requesting information on the "oilfields seismic safety reports", due to last night's earthquakes (4/12). The resident requested links to the reports and also requested property damage and water quality issues be placed on the next CAP meeting agenda. (lp)	An email response will be sent to the complainant.	No Response Received	04/15/15 0751 (via email)	DRP: (tstapleton) DOGGR: (akhan) Public Works: (avis)	04/14/15 0734 04/14/15 0734 04/14/15 0734	Email to the resident will outline CDS provision.
0515	04/15/15 1600			Noise	Blair Hills	FM O&G's ombudsperson received a forwarded voice message that was left on our Drilling Managers' cell phone. The voice message was from a Blair Hills resident complaining about a loud noise and rumbling under home. Operations personnel reported there were no activities at the oil field that could have contributed to the noise described. They confirmed that there were no operational issues at any of our facilities and no drilling operations have	FM O&G's ombudsperson returned the call to the resident and left a message.	The resident thanked FMO&G for the follow-up call.	04/16/15 1250	DRP: (tstapleton) Public Health: (emasis)	04/16/15 1517 04/16/15 1517	

**COMMUNITY STANDARDS DISTRICT – COMPLAINT LOG
SECOND QUARTER 2015**

						taken place since June of 2014. (lp)						
0615	05/02/15 1708			Noise	Blair Hills	FM O&G's ombudsperson received an email on Friday at 5:08 p.m. from a Blair Hills resident complaining about vibrations under their home. The email indicated that various residents are experiencing the same vibrations occurring "early in the morning (as early as 4 or 5 AM) and late in the evening (until 10:30 PM)". (lp)	FM O&Gs' operations personnel reported there were no activities at the oil field that could have contributed to the noise described. They confirmed that there were no operational issues at any of our facilities and no drilling operations have taken place since June of 2014. An email response will be sent to the resident reporting the outcome of the investigation.	The resident thanked FMO&G for the response and indicated they will contact LA County Public Health.	05/05/15 0730 (via emai)	DRP: (tstapleton) Public Health: (emasis)	05/04/15 1256 05/04/15 1256	
0715	06/11/15 1445	AQMD Inspector	1.800.288.7664	Odor	La Cienega & Stocker	AQMD arrived at the oil field to investigate an odor complaint, described as burnt plastic. (bg)	FM O&G Operations verified there were no issues on the field and there were no alarms from the air monitoring equipment at the gas plant.	N/A	N/A	DRP: (tstapleton) AQMD: (mhernandez)	06/11/15 1559 06/11/15 1559	The inspector also drove along La Cienega Blvd. and Stocker St. and was unable to confirm any odors. The field met station identified the wind direction from the south west to the north east.

COMMUNITY STANDARDS DISTRICT – COMPLAINT LOG
SECOND QUARTER 2015

0815	06/16/15 0730	AQMD Inspector	1.800.288.7664	Odor	Culver City	AQMD contacted FMO&G regarding an odor complaint received on 6/13/15 at 8:29 a.m. The location of the odor complaint was west field in Culver City. The inspector had not been able to make contact with the resident and did not have information relating to the type of odor. (pg)	FM O&G Operations verified there were no issues on the field and there were no alarms from the air monitoring equipment at the gas plant.	N/A	N/A	DRP: (tstapleton) AQMD: (mhernandez)	06/16/15 1344 06/16/15 1344	The met station identified the wind direction at the time of the complaint from the south-south east to the north-north west.

Redacted by Timothy Stapleton (July 6, 2015), Department of Regional Planning