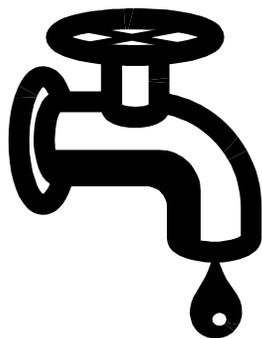


# You spoke, we listened IV.

The Los Angeles County Department of Regional Planning is committed to maintaining an ongoing exchange of information between us and you, the residents of Hacienda Heights. You have a lot to teach us about your community, your issues, and your vision for the future. We are here to provide technical expertise and to answer any questions you may have about the Community Plan Update. **When you speak, we listen.**

We've created this form to respond to questions you've asked during community meetings. The information provided is in response to inquiries received at the **October 17, 2007 Goals and Policies Meeting**. We hope this information will be useful as we continue the Community Plan Update Process. Please let us know what you think!



## **YOU ASKED:** *Who provides water to Hacienda Heights?*

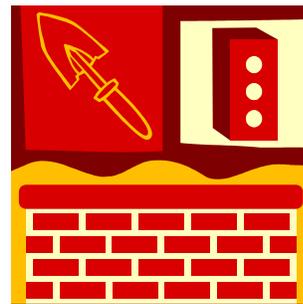
**ANSWER:** Hacienda Heights is served by two water providers. Their information is as follows:

- San Gabriel Valley W C  
11142 Garvey Ave.  
El Monte, CA 91734  
626-448-6183
- Suburban Water Systems  
15605 Hudson St.  
La Puente, CA 91744  
626-966-2090

To find out which one of these two water providers serves your home, visit the Department of Public Works' service locator, at <http://dpwgis.co.la.ca.us/website/ServiceLocator/>. At this website you can also enter your address or intersection to locate construction, utility, road, and transit services in your area.

## **YOU ASKED:** *Who is responsible for maintaining walls along major roads, for example, along Hacienda Blvd.?*

**ANSWER:** Private walls that separate homeowners' backyards from the public sidewalk and street along Hacienda Blvd. were built by the developer of the homes when the land was subdivided. The walls are owned by and are the responsibility of each individual homeowner. The LA County Department of Public Works will clean up graffiti on the side of the walls that faces the public street, but is not responsible for maintaining the walls in any other way. The Department of Public Works does not currently have any improvements planned for these walls, however, median landscaping along Hacienda Blvd. is planned to begin in the Spring of 2008. The Los Angeles County Zoning Code, or Title 22, regulates such aspects as wall height, color, and material. To read the provisions in Title 22 pertaining to walls, please visit [www.planning.lacounty.gov](http://www.planning.lacounty.gov).



## **YOU ASKED:** *What is a neighborhood watch and how can we organize one?*

**ANSWER:** Neighborhood Watch is a program that relies on citizens to organize themselves and work with law enforcement to watch and listen to what's going on in their communities. From time to time, neighborhood watch in Hacienda Heights becomes active to respond to specific community issues. Keep a lookout for neighborhood watch signs and ask your neighbors if they know about it. If you are interested in joining the neighborhood watch, contact the local sheriff's department. For information on how you can organize a neighborhood watch, including how-to guides and sample documents, visit the National Crime Prevention Council's website, at: [www.ncpc.org/topics/neighborhood-watch/](http://www.ncpc.org/topics/neighborhood-watch/)

