

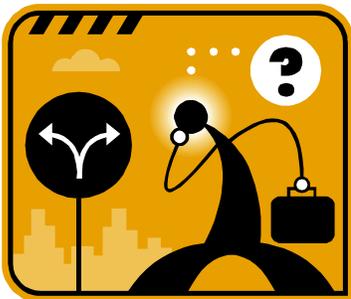
# You spoke, we listened III.

The Los Angeles County Department of Regional Planning is committed to maintaining an ongoing exchange of information between us and you, the residents of Hacienda Heights. You have a lot to teach us about your community, your issues, and your vision for the future. We are here to provide technical expertise and to answer any questions you may have about the Community Plan Update. **When you speak, we listen.**

We've created this form to respond to questions you've asked during community meetings. The information provided is in response to inquiries received at the **September 19, 2007 Issues and Observations Meeting**. We hope this information will be useful as we continue the Community Plan Update Process. Please let us know what you think!

## **YOU ASKED:** *How can and can't we regulate signs?*

**ANSWER:** While the community plan lays out the general guidelines for future development in a community, the specific rules and regulations for signs are contained in the Zoning Ordinance. Provisions relating to signs are primarily found in Part 10 of Section 22.52 of the Los Angeles County Code. The Zoning Ordinance regulates such aspects as the height, size, shape, and location of signs. As explained by the U.S. Supreme Court, signs and billboards possess both "communicative and noncommunicative aspects" and, as a consequence, while "the government has legitimate interests in controlling the noncommunicative aspects of the medium, ... the First and Fourteenth Amendments foreclose a similar interest in controlling the communicative aspects." (*Metromedia, Inc. v. City of San Diego, 1981*) This means that governments can regulate the size, aesthetics, and placement of signs, but that what signs say is protected by the Constitution. To learn more about the LA County Zoning Ordinance Update Program or to read the existing Sign Ordinance, please go to <http://planning.lacounty.gov>.



## **YOU ASKED:** *What types of assistance are available to help people maintain homes?*

**ANSWER:** The Los Angeles County Community Development Commission offers loans to maintain homes. The Single Family Grant Program (SFGP) offers grants up to \$5,000 for repairs and addressing code violations to low-income owner-occupied single-family home and mobile homes in LA County unincorporated areas. The Single Family Rehabilitation Loan Program assists low-income owner-occupied single family home or duplexes with rehabilitation and code violations up to \$34,000 for each unit, at 3% simple interest rate with no monthly payments. For more information call (323) 890-7239 or visit [www.lacdc.org](http://www.lacdc.org). For help locating affordable, special needs, or emergency housing visit the LA County Housing resource center at <http://housing.lacounty.gov/index.html>



## **YOU ASKED:** *Who can I call to get information on all the services available to LA County residents?*

**ANSWER:** Finding out who to contact for what is as easy as dialing 211. Via the 211 number LA County enables callers to access over 28,000 health and human service programs throughout Los Angeles County 24 hours per day, 7 days a week and is TTY accessible. The operators at 211 can help you learn about the services available to you and can put you in touch with the organizations and agencies that provide them. For more information, please visit [www.211la.org](http://www.211la.org) or call 211.

