

**COMMUNITY STANDARDS DISTRICT – COMPLAINT LOG  
FIRST QUARTER 2016**

Redacted by Timothy Stapleton - Regional Planning - April 4, 2016

REF #	DATE & TIME	NAME (LAST, FIRST)	PH#	COMPLAINT TYPE	LOCATION	COMPLAINT	FM O&G ACTION	CALLER RESPONSE	RESPONSE TIME	CSD REPORTING (EMAIL)	DATE & TIME REPORTED	COMMENTS
0116	01/12/16 1643	AQMD Inspector	1.800.288.7664	Odor	Culver City	An FM O&G's employee received a voice message on their office phone from an AQMD inspector, regarding an odor complaint from a Culver City resident. The inspector stated the complaint originated on 1/11 at 0630.  The AQMD inspector, stated the complainant indicated the odor lasted approximately 4 hrs. and was a light gas smell.  (pg)	FM O&G's operations verified there were no issues on the field and there were no alarms from the air monitoring equipment at the gas plant on the day of the odor complaint.	N/A	N/A	DRP: (tstapleton)  AQMD: (mhernandez)	01/12/16 1701  01/12/16 1701	The site location meteorological station indicated the wind direction was blowing from the north at 6:00am, from the southwest at 7:00am, and from northeast from 8 to 10:00am.
0216	01/13/16 1258	AQMD Inspector	1.800.288.7664	Odor	Stocker Street & Fairfax Avenue	FM O&G was contacted by an AQMD inspector who received an odor complaint at 0940. The complainant was driving by and identified odor as a gas.  (pg)	FM O&G Operations verified there were no issues on the field and there were no alarms from the air monitoring equipment at the gas plant.	N/A	N/A	DRP: (tstapleton)  AQMD: (mhernandez)	01/13/16 1551  01/13/16 1551	Based on the meteorological station data the wind direction at the time of the complaint from the west.
0316	02/09/16 1755	AQMD Inspector	1.800.288.7664	Odor	Culver City	FM O&G was contacted by an AQMD inspector who received an odor complaint at 1623. The resident described the odor as a "strong rotten egg odor". Upon AMQD's inspection at the residence, the	FM O&G Operations verified there were no issues on the field and there were no alarms from the air monitoring equipment at the gas plant.  Finding of the investigation were reported to the AQMD inspector on 2/10.	N/A	N/A	DRP: (tstapleton)  AQMD: (mhernandez)	02/10/16 0707  02/10/16 0707	The meteorological station indicated the wind direction time of the complaint was from the southwest to the northeast so the odor could not have originated from the oil field because the

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						inspector identify a rotten egg odor.  (pg)						resident is west of the property.
0416	02/10/16 1045	L.A. County Fire Dept.	323.291.8392	Odor	Ladera Heights	The LA County Fire Dept. arrived at the Stocker & Fairfax gate of the field after receiving an odor compliant.  (cs)	FM O&G Operations verified at approximately 0900, SoCal Gas worked on their odorant skid (re-filled the odorant) located at the Inglewood Gas Plant. A problem occurred with the odorant skid around 1045, causing an odor in the area.  FM O&G immediately reported the issue to SoCalGas, owner and operator of the equipment, who arrived to fix the issue.	N/A	N/A	DRP: (tstapleton)  AQMD: (mhernandez)	02/10/16 1621  02/10/16 1621	The meteorological station data indicated the wind direction from 0900 – 1100 was from the NE towards the SW. It shifted from the SW towards the NE sometime between noon and 1300.
0516	02/11/16 1305	AQMD Inspector	1.800.288.7664	Odor	Ladera Heights/ Culver City	FM O&G was contacted by an AQMD inspector who received 6 complaints of sulfur or gas odors between 1100 – 1300 on 2/10. The inspector respond to two (2) of the odor complaints and at the time of the inspection no odors were detected.  (pg)	As noted from yesterday's odor complaint received from LA County Fire.  FM O&G Operations verified at approximately 0900, SoCal Gas worked on their odorant skid (re-filled the odorant) located at the Inglewood Gas Plant. A problem occurred with the odorant skid around 1045, causing an odor in the area.  FM O&G immediately reported the issue to SoCalGas, owner and operator of the equipment, who arrived to fix the issue.	N/A	N/A	DRP: (tstapleton)  AQMD: (mhernandez)	02/11/16 1604  02/11/16 1604	The meteorological station data indicated the wind direction from 0900 – 1100 was from the NE towards the SW. It shifted from the SW towards the NE sometime between noon and 1300.

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0616	02/20/16 2207	AQMD Inspector	1.800.288.7664	Odor	Baldwin Hills	An FM O&G employee received a voice message from an AQMD inspector on their office phone regarding four (4) odor complaints received between 7:30 pm and 8:30 pm. The complainants stated that the odors were a burning rubber smell. The inspector responded at 9:35 pm to the location of the complaints and the odors were not detected.  (pg)	An investigation of the field began at 2215 pm (2/20) by FM O&G operators, who reported there were no issues on the field and there were no alarms from the air monitoring equipment at the gas plant.  Finding of the investigation were reported to the AQMD inspector on 2/23.	N/A	N/A	DRP: (tstapleton)  AQMD: (mhernandez)	02/21/16 0729  02/21/16 0729	The site location meteorological station indicated the wind direction was blowing from the southwest to the northeast.
0716	03/19/16 0832	Unknown	██████████	Odor	La Brea & Stocker	FM O&G's gas plant operator received a phone call on his cell phone regarding an odor complaint. The caller said there was an odor on La Brea Blvd. and Fairfax Ave. and noticed our portable rig at the main yard. The caller was told we would investigate the odor and gave the caller the 1-800 number. The caller chose not to leave a name. At 0854 the caller called FM O&G's 800 number, on-call personnel returned the call and left a VM...FM O&G did not receive a return call.  (pg)	The field immediately began an investigation. The rig in question was not operating and there were no odors in the vicinity. FM O&G Operations verified there were no issues on the field and there were no alarms from the air monitoring equipment at the gas plant.	N/A	1138	DRP: (tstapleton)  AQMD: (mhernandez)	03/21/16 0810  03/21/16 0810	The meteorological station indicated the wind direction was from the east to the west.

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0816	03/30/16 1616	██████████	██████████	Odor	Ladera Heights	<p>FM O&amp;G's ombudsperson received a nondescript message through FM O&amp;G 's 800 number regarding an "oil smell" and to return the call at "any time". FM O&amp;G's ombudsperson returned the call at 1:14 p.m. and left a voice message for the caller. At 4:16 p.m. the Ladera Heights resident returned the call to FM O&amp;G's ombudsperson and left a voice message on the office phone indicating they smelled an oil smell between 3:00 a.m. – 4:00 a.m. the morning of (3/30) and they also detected an oil smell in their backyard soon after.</p> <p>(lp)</p>	<p>A field investigation and found no issues in the field with no alarms from the monitoring at the gas plant.</p>		1314	<p>DRP: (tstapleton)</p> <p>AQMD: (mhernandez)</p>	<p>03/31/16 0745</p> <p>03/31/16 0745</p>	<p>The meteorological station indicated the wind was from the east-northeast during the 3 AM to 4 AM timeframe on 3/30/16.</p>
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