



**COMMUNITY STANDARDS DISTRICT – COMPLAINT LOG  
FOURTH QUARTER 2015**

**Redacted by Timothy Stapleton (Regional Planning)**

**January 11, 2016**

1615	11/08/15 1815	██████ ██████	████████████████████	Odor/ Noise	Ladera Heights	<p>FM O&amp;G received an email from a resident complaining of crude oil smells in █████ home and sonic boom like sounds.</p> <p>The resident indicated the occurrences began Thursday, November 5th between 9 am and 11 am and similarly on November 6th to a lesser degree.</p> <p>(cs)</p>	<p>FM O&amp;G Operations verified there were no issues on the field and there were no alarms from the air monitoring equipment at the gas plant during the time frame referenced in the complaint.</p>	N/A	Email response 11/09/15 1409	<p>DRP: (tstapleton)</p> <p>AQMD: (mhernandez)</p> <p>Public Health: (emasi)</p>	<p>11/09/15 0836</p> <p>11/09/15 0836</p> <p>11/09/15 0836</p>	<p>No drilling has occurred at the site this year.</p> <p>Met Station data show the wind direction for Thursday during the time in question was from the NE and on Friday during the same time the wind was from the SW.</p>
1715	11/10/15 1505	██████ ██████	████████████████████	Property Damage	View Park	<p>FM O&amp;G's 800 number received a call from a resident complaining about "the cracking that's being done on the hillside".</p> <p>(lp)</p>	<p>FM O&amp;G ombudsperson returned the call at 3:30 pm and left a message. We are not including any other agencies on this notification since we are uncertain what the issue is based upon the message "the cracking that's being done on the hillside".</p>	N/A	11/10/15 1530	<p>DRP: (tstapleton)</p> <p>DOGGR: (kcarlson)</p> <p>Public Works: (avander)</p>	<p>11/10/15 1535</p> <p>11/10/15 1535</p> <p>11/10/15 1335</p>	<p>On 11/11 FM O&amp;G ombudsperson spoke to the complainant and schedule a site visit on 11/18. The complainant indicated that their home has many cracks that they are alleging are caused by the oilfield.</p>
1815	11/16/15 1203	██████ ██████	████████████████████	Dust	Unknown	<p>LCDRP reported receiving a message regarding dust and the Inglewood Oil Field.</p> <p>The County returned the call but could not leave a message.</p> <p>At noon, the County forwarded the message to FM O&amp;G's ombudsperson to follow-up on</p> <p>(cs)</p>	<p>FM O&amp;G returned the call to the complainant and could not leave a message either.</p> <p>We will attempt to follow-up with the complainant again.</p>	N/A	11/16/15 1435	<p>DRP: (tstapleton)</p> <p>AQMD: (mhernandez)</p> <p>Public Health: (emasi)</p>	<p>11/16/15 1455</p> <p>11/16/15 1455</p> <p>11/16/15 1455</p>	<p>The met station is showing wind speeds averaged over an hour of up to 36 mph at the field today with gusts much higher.</p> <p>It should be noted, as part of our operations, water trucks are utilized for dust mitigation between rain events.</p>

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1915	12/10/15 2030	████████	████████	Noise	Windsor Hills	During the CAP meeting a Windsor Hills resident reported a noise complaint of pipes banging. The resident provided no details (date or time).  (lp)	The week of 12/07/15 a rig was working in the vicinity from 8:00am – 5:00pm.	N/A	N/A	DRP: (tstapleton)  Public Health: (emasi)	12/11/15 0832  12/11/15 0832	
2015	12/18/15 1615	AQMD Inspector	800.288.7664	Odor	Culver City	AQMD received an odor complaint on 12/17/15 at 1330 from a resident north of Kenneth Hahn Park. The complainant stated the odor was a bleach and sulfur smell.  AQMD also informed FMO&G of complaints received from 5 residents on 12/3/15 between 2100 - 2130. The location was near West LA College and the odor was identified a strong gas, diesel, and crude smell.	FM O&G Operations verified the field operations were normal at the time of the complaints and there were no alarms from the gas plant air monitors.	The outcome of the investigation was reported to the AQMD inspector.	N/A	DRP: (tstapleton)  AQMD: (mhernandez)  Public Health: (emasi)	12/21/15 0659  12/21/15 0659  12/21/15 0659	The met station indicated on both days the wind direction was from the north west to the south east.  A potential source of the odor could be the Culver City CNG fueling station located near the complainants.