

May 11. 2010.

To: Mr. Richard Claghorn

From: Nadine Chim

Total: 6 pages (include cover sheet)

P.S.: Richard:

Could you please help me

put these letters to our Appeal
File.

Thank you very much!

Nov 3 07

Dear Ms.Davis & Mr.Mckay:

This letter is actually from Nadine Chim to Ms.Keane.

I want to appologize to Ms.Keane for my the two letters not polite language.I should just explain why I hope fix the pool pump,not to blame people like that.There were reasons,but I shouldn't behave like that.I am Sincereley Sorry to Ms. keane.Hopefully Ms.Keane could accept my appology.

From my side,I hope Ms.Keane could understand:As a new couple, Steven and I put a lot of energy and money to remodle this house , so happy finally move inn,then found out about the pool pump out side of our master bed room(Never knew before),we already have dual windows block most of noise from the pump but the machine makes humming,it hurts our ears,very uncomfortble.Ms.keane knows put far away from your own major house ,that's mean you don't want to be bothered by it either.Everyday the pump work 8&1/2 hours,I have to stay away from my master suit,plus summer time,That's why so unhappy wrote the first letter.The 2nd letter is because Ms.keane "thought" I intrude her property and change her pool timmer. I really not that type of person.Steven is a gentleman,he want to build a good neighborship with Ms.keane all the time,that's cause some argument with me too,beause I don't see the chance to fix the equipment.

From Ms.keane side,I really appriciate all the time Ms.Keane allowed us to use her driveway to do some house work(All the time

I thought it is public driveway,belongs to LA county).And offered one time to change the pool pump time for me.Thanks for that.

Now,can we try One More Time work things out:1Respect each other,2Accept my offer(upgrade the pool equitment)3build something both family like,enjoy more private comfortable life.

PS:I really want to take care all expense,but our house cost too high right now,hope Ms.Keane could understand my feelings.

Sincerely

Nadine Chim

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Ms Maureen Keane
526 wenham rd
pasadena ca91107

OCT11 2007

Dear ms MAUREEN:

I KNOW BEFORE WHEN I JUST MOVE HERE BECAUSE HAVE NO IDEA YOU HAVE A POOL PUMP BESIDE OF MY MASTER BEDROOM, THE VERY UNEXPECT NOISE MAKE ME UNHAPPY ,WHEN TRY TO CONTCT WITH YOU NOT POLITE ENOUGH , I'M VERY SORRY ABOUT THAT.I DONT MEAN IT. STEVEN HAS 2 JOBS ,TOO BUSY ,THATS WHY I HAVE TO EXPLAIN THIS THING TO YOU.WE ARE JUST STRANGERS ,I ASSUM YOU WOULDNT TRY TO HURT ME TOO.A LADY TOLD ME ACTRULLY YOU ARE A VERY NICE PERSON.

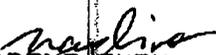
PASADENA HEALTH DEPARTMENT CHECKED MY PLACE AND DID THE NOISE TEST,THE NOISE FROM YOUR SIDE IS HARMFUL,BUT 520 AND 526 WENHAM NOT BELONGS TO CITY OF PASADENA,SO THEY CANT DO ANYTHING SO FAR.THE BUILDING DEPARMENT ALSO EXPLAIN TO ME :YOUR POOL PUMP IS NOT RIGHT PLACE TO PUT BUT IT ALREDY BEEN THERE MORE THAN 10 YEARS.SO I TRY TO RATIONALY SOLVE THE PROBLEM WITH YOU,HOPE YOU UNDERSTAND.

ON SEP 1407,STEVEN SENT A NOTE TO YOU ,ABOUT CHANGE THE EQUIMENTS TIME(1130AM-730PMFINAL) AND OFFER A WHISPER(\$700.00 I STILL OFFER PAY HALF) BUT SO FAR ,DIDNT HEAR FROM YOU YET.I DID TALK TO PREVIOUS OWNER ANNET ,SHE ADMIT THEY HAVE SAME PROBLEM WITH YOU WHEN THEY LIVING HERE.NOW I JUST WISH HAVE SOME COMPROMISE FROM YOU,SO I COULD ENJOY MY NEW HOUSE TOO.HOPE YOU COULD PUT SOME THOUGHTS ABOUT IT PLEASE.HOPE EVERYTHING FINE WITH YOU AND HEAR FROM YOU SOON.

TAKE CARE

STEVENS CELL:626 200 8701.

THANK YOU VERY MUCH


NADINE CHIM

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MS Dennis

May 6 08

Dear Ms. Keane:

Sorry for the bad beginning with you, hope we could work our indifferences as neighbors and better our relationship, too many misunderstanding and nervousness for each other. In fact I missed ID you for some other dark skin lady, she was the one who scare me, when I realized it, is too late, my bad letter already sent out, I feel very horrible about that too, just like you. But I really don't mean it, hope you understand. I learned my lessons: should slow down to communicate with you, and later Steven just let me know you offer change pool pump time long time ago. That was very sweet, but during that time I still feel sorry for myself bought the house need too much to fix and this pump situation I don't know.

Steven and I recently had drive way done, before we did that, we talked to Shawn, thought he's going to share the information with his mother and you, maybe we should inform you ourself, sorry about that, we just think maybe less contact will less uncomfortable. Seems like we are wrong: we should give you the notice, so you could avoid the discomfort time. Since Shawn's mother move away, I hope you could feel free come to us when you need help, if we could, we will give you a hand no hesitation. Thank you for planting some baby greens in front of our trees, they are very cute. We didn't do anything on our side yard close to your drive way is because don't want to cause any nervousness between us, when we work the side yard we will give you a note. If you have any suggestion help us make the yard look better, please let us know.

I understand now your pool pump time 8am is reasonable time. I work for doctor's office, my working time allow me sleep in a little bit, so I don't know Ms Keane if you could delay the pool pump time a little bit later too? I still like to offer you the whisper, as a gift. I heard about this one could save a lot energy for you, it will benefit for both of us. But it is up to you to accept it or not.

May 10 is 521 wenham rd : Wu's family Zac's 1yr birthday party and I don't you will join or not, but anyway if you there, hope we could have some fun together.

Take care

Sincerely

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Nadine Chim
(766) 279-210

May 15 08

Dear Ms. Davis: Here is a letter to Ms. Keane. Thanks!

Dear Ms. Keane:

Maybe on April 23 08, we start to replace our drive way, 8:15am and if the noise had bother you, we appologize for that(its one day and the only way we could remove the drive way).

We both need to work every day and on weekends we need our rest time, that's why we hope to discuss a time with you, we knew pre-owners Ted and Annete did the same thing with you too. Hopely we have this chance as well. 10:30am-6:30pm like your offer before is fine, we really don't know why the pool equiptment has been changed so many times and now it is set for 8am. We don't know what upset Ms. keane recently since new year everything has been so calm.

Our offer is always open: A new whisper flow .we just want to solve the pump problem. I don't think Ms. Keane understand the problem. the sound tranfers thru your slab and vibrate our foundation throughout the entire house its very hard to get any rest because of the Anticipation of the timer. We hope Ms. keane could understand as working woman how important it is to have enough rest. We undertand is not your fault, But we really need your help .Please change the time back to our agreement. That is what we need as neighbors.

Thanks You so much!

Sincerely

Steven Mason & Nadine Chim

Page 1

Oct 08 2009

Dear Ms. Maureen:

Thanks for the notice for the pool pump time!

I want to appologize to you again about my bad behavior 2 yrs ago(I shocked myself too)

I always wish I had the opportunity to reconcile. I was so wrong because I don't want other

people treat me this way either. Steven called me "spoiled brat" after he knew what I wrote.

I hope some how you could forgive me and we could sit down to talk, I understand It is your decision and I'm a sensitive person and I know you are too.

Hope we can have this opportunity to have an intruduction soon.

Always wish you the best!

Steven & Nadine
626-200-8701
nadiasteven266@yahoo.com

World, is the child's future.
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